City of Tempe 2013 Community Attitude Survey
Appendix B – Dot GIS Maps

Submitted to: The City of Tempe, AZ
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Location of Survey Respondents

City of Tempe 2013 Community Survey
Q1a Overall satisfaction with the quality of services offered by Tempe

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q1b Satisfaction with the appearance of the City

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Yellow: Neutral
- Green: Satisfied
- Blue: Very Satisfied

ETC Institute (2014)
Q1c Satisfaction with the image of the City

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Yellow: Neutral
- Teal: Satisfied
- Blue: Very Satisfied
Q1d Satisfaction with how well the City is planning growth

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Light Yellow: Neutral
- Green: Satisfied
- Blue: Very Satisfied
Q1e Satisfaction with the quality of life in the City

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

ETC Institute (2014)
Q1f Satisfaction with the feeling of safety in the City

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Yellow: Neutral
- Cyan: Satisfied
- Blue: Very Satisfied
Q1g Satisfaction with the City’s overall efforts to promote diversity and inclusiveness in the community

City of Tempe 2013 Community Survey

Legend
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

ETC Institute (2014)
Q1h Satisfaction with the direction the City is heading

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Light yellow: Neutral
- Green: Satisfied
- Blue: Very Satisfied
Q1i Satisfaction with the leadership of the City’s elected officials

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

City of Tempe 2013 Community Survey

ETC Institute (2014)
Q1j Satisfaction with the level of public involvement in the City’s decision-making process

Legend
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

City of Tempe 2013 Community Survey

ETC Institute (2014)
Q1k Satisfaction with how ethical City employees are in the way they conduct City business

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Purple: Neutral
- Light Blue: Satisfied
- Dark Blue: Very Satisfied
Q11 Satisfaction with the City’s sustainability programs
Q1m Satisfaction with City efforts to keep residents informed about the City’s budget

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q1n Satisfaction with opportunities to express ideas and views to the City

City of Tempe 2013 Community Survey

**LEGEND**
Rating on a 5-point scale, where:

- **Very Dissatisfied**
- **Dissatisfied**
- **Neutral**
- **Satisfied**
- **Very Satisfied**
Q2a Satisfaction with the condition of streets

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q2b Satisfaction with the condition of sidewalks

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q2c Satisfaction with the maintenance of private property

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red Very Dissatisfied
- Pink Dissatisfied
- Light Yellow Neutral
- Light Blue Satisfied
- Blue Very Satisfied

City of Tempe 2013 Community Survey

ETC Institute (2014)
Q2d Satisfaction with the condition of alley
(if applicable)

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Light brown: Neutral
- Light blue: Satisfied
- Blue: Very Satisfied
Q2e Satisfaction with the feeling of safety

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q2f Satisfaction with the quality of neighborhood parks

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Light Pink: Neutral
- Light Green: Satisfied
- Dark Blue: Very Satisfied
Q2g Satisfaction with the adequacy of street lighting

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- **Red**: Very Dissatisfied
- **Pink**: Dissatisfied
- **Beige**: Neutral
- **Turquoise**: Satisfied
- **Blue**: Very Satisfied
Q4 How would you rate the overall condition of your neighborhood?
Q7a Satisfaction with the quality of larger City parks (e.g. Kiwanis, Tempe Beach, Town Lake, Papago)

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q7b Satisfaction with the quality of City recreation/multigen. centers
Q7c Satisfaction with the quality of City swimming pools

**LEGEND**
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Light Salmon: Neutral
- Light Green: Satisfied
- Blue: Very Satisfied

City of Tempe 2013 Community Survey

ETC Institute (2014)
Q7d Satisfaction with the quality of City outdoor athletic fields

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

City of Tempe 2013 Community Survey
Q7e Satisfaction with the quality of City golf courses
(Rolling Hills/Ken McDonald)
Q7f Satisfaction with the quality of Tempe Center for the Arts

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q7g Satisfaction with the quality of Tempe History Museum

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:

- Red: Very Dissatisfied
- Dark Pink: Dissatisfied
- Light Pink: Neutral
- Light Aqua: Satisfied
- Dark Blue: Very Satisfied
Q7h Satisfaction with the quality of Tempe Public Library

City of Tempe 2013 Community Survey

ETC Institute (2014)
Q7i Satisfaction with the quality of disability access to City facilities that offer programs

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Yellow: Neutral
- Light Blue: Satisfied
- Blue: Very Satisfied
Q9a Satisfaction with the quality of library services and programs

City of Tempe 2013 Community Survey

ETC Institute (2014)
Q9b Satisfaction with the overall condition of City streets

City of Tempe 2013 Community Survey

ETC Institute (2014)
Q9c Satisfaction with the condition and clarity of street signs

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q9d Satisfaction with the quality of local transit service (bus, rail, Orbit)

Legend:
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

City of Tempe 2013 Community Survey
Q9e Satisfaction with the management of traffic flow on City streets

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q9f Satisfaction with the quality of walking and biking paths in the City
Q9g Satisfaction with the availability of information about City programs, events, services and issues
Q9h Satisfaction with City enforcement of property maintenance codes

City of Tempe 2013 Community Survey

ETC Institute (2014)
Q9i Satisfaction with landscape maintenance along streets/sidewalks

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q9j Satisfaction with the appearance of residential property in the City

City of Tempe 2013 Community Survey
Q9k Satisfaction with the appearance of commercial property in the City

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q91 Satisfaction with the cleanliness of City streets

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

City of Tempe 2013 Community Survey

ETC Institute (2014)
Q9m Satisfaction with residential trash collection services

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Yellow: Neutral
- Blue: Satisfied
- Very Satisfied

City of Tempe 2013 Community Survey

ETC Institute (2014)
Q9n Satisfaction with recycling services

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Yellow: Neutral
- Teal: Satisfied
- Blue: Very Satisfied

City of Tempe 2013 Community Survey

ETC Institute (2014)
Q9o Satisfaction with bulk trash pickup/removal services

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Light Pink: Neutral
- Green: Satisfied
- Blue: Very Satisfied

City of Tempe 2013 Community Survey
Q9p Satisfaction with water service

City of Tempe 2013 Community Survey

Legend
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Light Yellow: Neutral
- Light Blue: Satisfied
- Blue: Very Satisfied

City of Tempe 2013 Community Survey

ETC Institute (2014)
Q9q Satisfaction with the quality of local police services

City of Tempe 2013 Community Survey

**LEGEND**
Rating on a 5-point scale, where:

- **Very Dissatisfied**
- **Dissatisfied**
- **Neutral**
- **Satisfied**
- **Very Satisfied**

ETC Institute (2014)
Q9r Satisfaction with enforcement of local traffic laws

Legend:
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied

City of Tempe 2013 Community Survey
Q9s Satisfaction with the quality of local fire services

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q9t Satisfaction with efforts by the City to prevent crime

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Yellow: Neutral
- Cyan: Satisfied
- Blue: Very Satisfied
Q9u Satisfaction with the quality of City recreation programs/services

City of Tempe 2013 Community Survey

ETC Institute (2014)
Q9v Satisfaction with the maintenance of City parks

City of Tempe 2013 Community Survey

**LEGEND**
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Light Yellow: Neutral
- Light Green: Satisfied
- Blue: Very Satisfied
Q9w Satisfaction with quality of Tempe Center for the Arts programs

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q9x Satisfaction with the quality of before/after school programs

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q14b Satisfaction with how easy the City was to contact

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Neutral
- Blue: Very Satisfied
- Green: Satisfied
Q14c Satisfaction with the way you were treated

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Very Dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very Satisfied
Q14d Satisfaction with the accuracy of the information you were given

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:
- Red: Very Dissatisfied
- Pink: Dissatisfied
- Yellow: Neutral
- Light Blue: Satisfied
- Blue: Very Satisfied
Q14e Satisfaction with how quickly staff responded to your request

City of Tempe 2013 Community Survey

LEGEND
Rating on a 5-point scale, where:

- Red: Very Dissatisfied
- Pink: Dissatisfied
- Orange: Neutral
- Green: Satisfied
- Blue: Very Satisfied
Q14f Satisfaction with how well your issue was handled