

**Flash Route Proposed Route Change - Public Comments  
June 2020**

Answer Choices	Responses
In Favor	42.48%
Not In Favor	13.73%
Unsure	43.79%
<b>Total</b>	

Note: Not all people left a comment.

Received By	Date Received	Regarding Route/City	In Favor/Not in Favor (surveys only)	Customer Comment
Public Input/ Email	5/8/20	FLASH		<p>I am in complete agreement with M***. I too am a resident in the JenTilly Terrace Neighborhood and live on Rita Lane.</p> <p>In addition to all the very valid and real reason Mary expresses , the Orbit travels Spence from Rural a stones throw from ASUSB and East Campus to Cedar/Apache where the a Street Car Or light rail can be used to other campus business destinations. Again, I oppose Spence being on the Flash route.</p>
Public Input/ Email	5/8/20	FLASH		<p>I am a resident homeowner in the Jen Tilly Neighborhood off Spence Avenue. I vehemently oppose having the FLASH on Spence Avenue. Currently, ASU employees and students use our residential dead end streets for parking Monday through Friday. Additionally, recently some residents of NEXA have been parking on Kenneth Place. Since the FLASH is a University service, having it drive down even half of Spence Avenue, feels like the University would be officially taking over our entire neighborhood.</p> <p>This January 9, 2020 image shows the aftermath of a resident exiting Rancho Las Palmas heading north onto Kenneth Place trying to squeeze over to avoid colliding with a car coming south, as there was also a row of cars parked on the south side of the street. The woman, who had an infant with her, crashed into these cars parked on the north side of the street. City garbage collection vehicles, UPS, FedEx, and Sparkletts Home Water delivery vehicles regularly service the residents of our dead end streets and encounter obstacles to smooth entry and exit of our residential streets. The presence of the FLASH could send the erroneous message of Jen Tilly Terrace as an extension of ASU. We gratefully have the Orbit neighborhood circulator coming on Spence Avenue, we do NOT need the FLASH on this street. This roadway is in ill repair, filled with potholes. In the past I was told that it is not on the city's priority list</p>

				<p>for replacement. Periodically, the potholes are filled, a very temporary fix, especially after a rain the potholes quickly re-emerge.</p> <p>I propose that the FLASH loop from Apache either around Terrace Rd. to Lemon St. to Rural Rd. or continue to loop around the ASU Dorms as it currently does.</p>
Public Input/ Email	5/8/20	FLASH		<p>I also agree with the reasons listed by M*** and H***.</p> <p>Not only is the Orbit route through this neighborhood is sufficient for our residents, we have spent the last year dealing with the construction of the trolley line that connects to the existing light rail line. Adding an additional line of transportation to cover the same corridor will only serve to discourage people from paying to use the train/trolley thereby making their construction a huge waste of money. It is not unreasonable to assume that the residents of all of the newly constructed luxury apartments walk to exit onto Apache in order to access convenient transportation.</p>
SurveyMonkey	6/5/20	Tempe FLASH	In Favor	all should be charged a fee
SurveyMonkey	6/5/20	Tempe FLASH	Not in Favor	As an off campus student of ASU, I use the flash to get to and from campus from E University Dr. These chances do not take into consideration how off campus students like myself will be able to get to campus via transportation. There are many off campus student apartment complexes that use the Flash and many will be left out in the new route.
SurveyMonkey	6/5/20	Tempe FLASH	Not in Favor	Current route serves a lot more students then the proposed route.
SurveyMonkey	6/5/20	Tempe FLASH	In Favor	Flash buses should remove the stickers on/near bus doors that have a Fare chart and a Farebox machine because I thought I had to pay and I didn't board only to later find out that Flash buses are free to ride

SurveyMonkey	6/5/20	Tempe FLASH	Unsure	For Lemon St west of Terrace Rd that won't be served any more by Flash, Mercury should change its route and avoid Terrace Rd (Terrace Rd is already serviced by Mars). Mercury should use Lemon St from Terrace Rd to McAllister Ave then use McAllister Ave to connect back at Tyler St.
SurveyMonkey	6/5/20	Tempe FLASH	Unsure	I don't know needs of residents who use this route.
SurveyMonkey	6/5/20	Tempe FLASH	Not in Favor	I don't like the new route at all. It cannot possibly be based on user input. It neglects the many who work on the east and west sides of campus. Please KEEP a stop at SSV where everyone has to go, and please include stops near Mill or College, and near Rural. Being unable to park or drive carts to our buildings, especially during summer months, makes having to regularly carry things to/from offices too challenging, already. Please expand, rather than reduce, services that reach all parts of campus, if you want to encourage parking in Lot 59. Also, please allow employees, students and researchers at Tempe Campus to help make these decisions. This is a very frustrating example of disconnect between decision-makers and those who need services. Please do better. Thank you.
SurveyMonkey	6/5/20	Tempe FLASH	Unsure	I generally like the new route, except for the service to the Tempe Transportation Center. Without that deviation, this route would be even better. The connection to the Tempe Transportation Center would duplicate connections that already exist (such as routes 48, 62, 72 and Metro Light Rail). And removing the deviation could allow for a combination of increased frequency, longer service hours, and/or more layover time (i.e. greater reliability). Additionally, most passengers traveling to/from Lot 59 want to go to the core of the campus, not to connect to other transit services. This route would result in out-of-direction travel and therefore less people would use the service (why take Flash when I can walk there faster?). For people who need to get to the TTC, they can board route 72 (one block east of McAllister), Metro Light Rail (a short walk from a stop on McAllister & Tyler), or route 48 (also serves Packard Dr).
SurveyMonkey	6/5/20	Tempe FLASH	Not in Favor	I would like to see the flash continue to provide connection from dorsey and mill ave
SurveyMonkey	6/5/20	Tempe FLASH	Unsure	NA
SurveyMonkey	6/5/20	Tempe FLASH	In Favor	Portions of Lemon St that is currently serviced by Flash are no longer serviced in this new proposal. Make changes to Mercury to cover for service coverage. Additionally the Orbit fliers, pamphlets that contain maps of the Orbit routes should contain the new Flash route as well because they intertwine so much that it is necessary to know where transfer points are
SurveyMonkey	6/5/20	Tempe FLASH	Not in Favor	This is better for the new higher priced ASU housing, but leaves some students out in the cold.

SurveyMonkey	6/5/20	Tempe FLASH	Not in Favor	This route basically duplicates the streetcar IMO. I hate to say it, but y'all might be better off eliminating this route and then modifying one of the orbits (Mars maybe?) to run down Mcallister rather than implementing whatever this is.
SurveyMonkey	6/5/20	Tempe FLASH	Not in Favor	Until trolley starts if flash still continues.
SurveyMonkey	6/5/20	Tempe FLASH	Not in Favor	We are resident of E University Drive. Flash is really helpful for us. It will be helpful if Flash is continuing in E University Dr, Dorsey Ln.