

City Council Priority #3

Enhancing the quality of life for all Tempe residents and workers through investment in neighborhoods, parks, the arts, human services, and city amenities, with an emphasis on equity and diversity.



Quality of Life

Performance Measures

3.01 Achieve 85% on the Code Compliance Composite Score.

BASELINE: 62.1%

TARGET: 85% by 2039

CURRENT: 65.4%

3.02 RETIRED - Included in 3.01

3.03 RETIRED - Included in 3.01

3.04 RETIRED - Included in 3.01

3.05 Achieve a Housing Choice Voucher program optimization of either 98% of vouchers leased or 99% of available funding spent.

BASELINE: Voucher Utilization - 87%, Funding Spent - 97% (2017)

TARGET: Voucher Utilization - 98%, Funding Spent - 99%

CURRENT: Voucher Utilization - 82%, Funding Spent - 96%

3.06 Achieve Quality Early Learning for Tempe children as measured by 45% of 3 and 4-year old children enrolled in quality early learning settings by 2030.

BASELINE: 38%

TARGET: 45%

CURRENT: 38%

3.07 Achieve a percentage of Tempe students who score “Proficient” or “Highly Proficient” on the AzMERIT 3rd Grade English language arts assessment greater than or equal to statewide achievement goal of 72% by 2030.

BASELINE: 42% Proficient or Highly Proficient

TARGET: 72% Proficient or Highly Proficient by 2030

CURRENT: 42% Proficient or Highly Proficient

- 3.08 Achieve a high school graduation rate of Tempe students who graduate in 4 years greater than or equal to the statewide goal of 90% by 2030.
- BASELINE:** 80%
TARGET: 90% by 2030
CURRENT: 84.01%
- 3.09 Achieve a rate of 65% for Tempe residents who have a post-secondary certificate, 2-year degree, or 4-year degree by 2030.
- BASELINE:** 58.2% (2017)
TARGET: 65% by 2030
CURRENT: 58.2%
- 3.10 Ensure that agencies who receive human service grants from the City achieve their performance goals related to homeless, youth, domestic violence, working poor, seniors, and individuals with disabilities.
- BASELINE:** 40.38% (2017)
TARGET: 100% by 2025
CURRENT: 46.7%
- 3.11 RETIRED - Included in 3.25
- 3.12 Achieve an annual Municipal Equality Index score of 100 from the Human Rights Campaign regarding the laws, policies, services, and inclusivity of Lesbian, Gay, Bisexual, Transgender, Questioning (LGBTQ) people in Tempe.
- BASELINE:** 100 (2014)
TARGET: 100
CURRENT: 100
- 3.13 Achieve a score of 100 on the self-assessment tool for "Disability Social Inclusion" in accordance with the Tempe Disability Inclusion Plan (T-DIP) and the National Council on Disability.
- BASELINE:** Under development
TARGET: 100 by 2030
CURRENT: Unavailable
- 3.14 Achieve accessibility in all city rights-of-way, parks, and facilities as identified in the Tempe ADA Transition Plan.
- BASELINE:** 0%
TARGET: 100%
CURRENT: 0%
- 3.15 RETIRED - Included in 3.14

- 3.16 Achieve ratings of "Very Satisfied" or "Satisfied" with the "Quality of City recreation, arts, and cultural centers" greater than or equal to the top 10% of the national benchmark cities as measured in the Community Survey.
- BASELINE:** Swimming Pools - 59%, Neighborhood Parks - 78%, Recreation/Multigenerational Centers - 77%, Tempe History Museum - 82%, Tempe Public Library - 87%, Tempe Center for the Arts - 83%
- TARGET:** Swimming Pools - 90%, Neighborhood Parks - 90%, Recreation/Multigenerational Centers - 90%, Tempe History Museum - 90%, Tempe Public Library - 90%, Tempe Center for the Arts - 90% by 2023
- CURRENT:** Swimming Pools - 67%, Neighborhood Parks - 71.5%, Recreation/Multigenerational Centers - 74.8%, Tempe History Museum - 83.7%, Tempe Public Library - 87.8%, Tempe Center for the Arts - 81.9%
- 3.17 Achieve ratings of "Very Satisfied" or "Satisfied" with the "Quality of Community Services programs" greater than or equal to the top 10% of the national benchmark cities as measured in the Community Survey.
- BASELINE:** Before & After School Programs - 73.2%, Library Services and Programs - 85%, Recreation Programs/Services - 76.9%, Tempe Center for the Arts - 79%
- TARGET:** Before & After School Programs - 90%, Library Services and Programs - 90%, Recreation Programs/Services - 90%, Tempe Center for the Arts - 90% by 2023
- CURRENT:** Before & After School Programs - 67.5%, Library Services and Programs - 86.3%, Recreation Programs/Services - 74.2%, Tempe Center for the Arts - 77.2%
- 3.18 RETIRED - Included in 3.16 and 3.17
- 3.19 Achieve ratings of "Very Satisfied" or "Satisfied" with the "Value of Special Events to the City" greater than or equal to the national benchmark cities as measured in the Community Survey.
- BASELINE:** 61.7%
- TARGET:** 80% by 2027
- CURRENT:** 66.2%
- 3.20 Achieve ratings of "Very Satisfied" or "Satisfied" with "Tempe's engagement and inclusion of those living with dementia, their care partners and their families" greater than 75% as measured in the Community Survey.
- BASELINE:** 56.3% (2019)
- TARGET:** 75% by 2025
- CURRENT:** 56.3%
- 3.21 Engage Tempe employers to achieve a "Veteran-Supportive" designation greater than or equal to the average of Valley cities as awarded by the Arizona Coalition for Military Families.
- BASELINE:** 9 (2017)
- TARGET:** 30 by 2020
- CURRENT:** 18
- 3.22 Achieve less than 1 occurrence of graffiti on average per 4-miles as measured by Tempe's annual graffiti audit.
- BASELINE:** 2.52 occurrence per 4-miles (2016)
- TARGET:** Less than 1.0 occurrence per 4-miles by 2023
- CURRENT:** 1.3 occurrence per 4-miles

- 3.23 Achieve ratings of "Very Satisfied" or "Satisfied" with the "Quality of Landscape maintenance along streets/sidewalks" greater than or equal to the top 10% of the national benchmark cities as measured in the Community Survey.
- BASELINE:** 63%
 - TARGET:** 81% by 2041
 - CURRENT:** 59.3%
- 3.24 RETIRED - Included in 3.17
- 3.25 Achieve an equal pay earnings ratio for the 9th Congressional District (which is centered around Tempe) that is equal to "1" as reported by the American Association of University Women.
- BASELINE:** 0.924 (2015)
 - TARGET:** 1 by 2040
 - CURRENT:** 0.89
- 3.26 Achieve a multimodal transportation system (20-minute city) where residents can walk, bicycle, or use public transit to meet all basic daily, non-work needs.
- BASELINE:** Under development - Currently working with ASU
 - TARGET:** Under development - Currently working with ASU
 - CURRENT:** Unavailable
- 3.27 Achieve travel times at or below XX minutes per mile during rush hour traffic periods along major streets (arterial corridors).
- BASELINE:** Under development
 - TARGET:** Under development
 - CURRENT:** Unavailable
- 3.28 Achieve an end to homelessness in Tempe as measured by Tempe's annual count.
- BASELINE:** 1,117 (2018)
 - TARGET:** 0
 - CURRENT:** 1,117
- 3.29 Achieve ratings of "Very Satisfied" or "Satisfied" with the "Overall Satisfaction with Transit System in Tempe" greater than or equal to 80% as measured by the City of Tempe Transit Survey.
- BASELINE:** 69% (2016)
 - TARGET:** 80% by 2024
 - CURRENT:** 60%
- 3.30 Achieve the Age-Friendly Community Designation for livability from AARP.
- BASELINE:** Under development
 - TARGET:** Achieved
 - CURRENT:** Under development
- 3.31 Achieve a rate of households living below the Federal Poverty level less than Maricopa County as measured by the United States Census Bureau, American Community Survey. (Exploring adjustment for college students living off-campus with ASU Poverty Center.)
- BASELINE:** 21.3% (2017)
 - TARGET:** 15% by 2030
 - CURRENT:** 21.3%

3.32 Achieve 90% graduation rate from the Patient Advocate Services (PAS) program.

BASELINE: Under development - Currently tracking system and data being developed

TARGET: 90%

CURRENT: Unavailable

3.33 Achieve a culture of literacy and engagement greater than the annual average of Valley Benchmark Cities (VBC) and Maricopa County as measured by Tempe Public Library (TPL) program assessment matrix.

BASELINE: Summer Reading Program completion rate: 57.1% (Summer Session 2018), Tempe Public Library Story Time Family Engagement Rate: 82.7% (2019), Public Computer Sessions: .60 per capita (2019), Materials usage: 4.4% per capita (FY 16/17)

TARGET: Summer Reading Program completion rate: 73.81% by Summer Session 2018, Tempe Public Library Story Time Family Engagement Rate: 92.7%, Public Computer Sessions: .66 per capita, Materials usage rate: 5.02% per capita by 2025

CURRENT: Summer Reading Program completion rate: 55.4%, Tempe Public Library Story Time Family Engagement Rate: 82.7%, Public Computer Sessions: .60 per capita, Materials usage rate: 4.5% per capita

3.34 PLACEHOLDER - Community Health & Well-Being

3.35 Achieve What Works Cities Certification from Bloomberg Philanthropies for excellence in a well-managed, data driven local government by 2020.

BASELINE: Under development

TARGET: Platinum Certification by 2020

CURRENT: Unavailable

3.36 Achieve ratings of “Very Satisfied “or “Satisfied” with the “Quality of City Services” greater than or equal to the top 10% of the national benchmark cities as measured in the Community Survey.

BASELINE: 81.2% (2017)

TARGET: 90% by 2025

CURRENT: 82.8% (2019)

3.37 PLACEHOLDER - Mental Health & Wellness

