Many homeowners are unaware that they are responsible for both the main water line that runs from their home to the city's water meter and the main sewer line that runs from their home to the city's sewer main. If these lines become clogged, collapse or otherwise fail to operate, the homeowner is responsible for any necessary repairs, which can cost thousands of dollars. The City of Tempe recently created the Service Line Protection Program (**SLiPP**) to help ease the financial burden for homeowners, and you may be eligible to enroll.

For a low monthly fee, **SLiPP** provides homeowners with financial assistance for costly sewer and water line repairs.

Eligibility

Owners of single-family, owner-occupied homes in Tempe are eligible to enroll.

Fees & Coverage

For homes with both water AND sewer lines that connect to City of Tempe service:

Monthly Fee – $12 per month, included in your monthly water/wastewater utility bill

Enrollment Fee – $12 one-time administrative fee for program enrollment

Coverage – **SLiPP** covers necessary repair or replacement costs of up to $5,000 per 12-month period for the water line* $5,000 per 12-month period for the sewer line*

For homes with only one utility line – water OR sewer – that connects to City of Tempe service:

Monthly Fee – $7 per month, included in your monthly water/wastewater utility bill

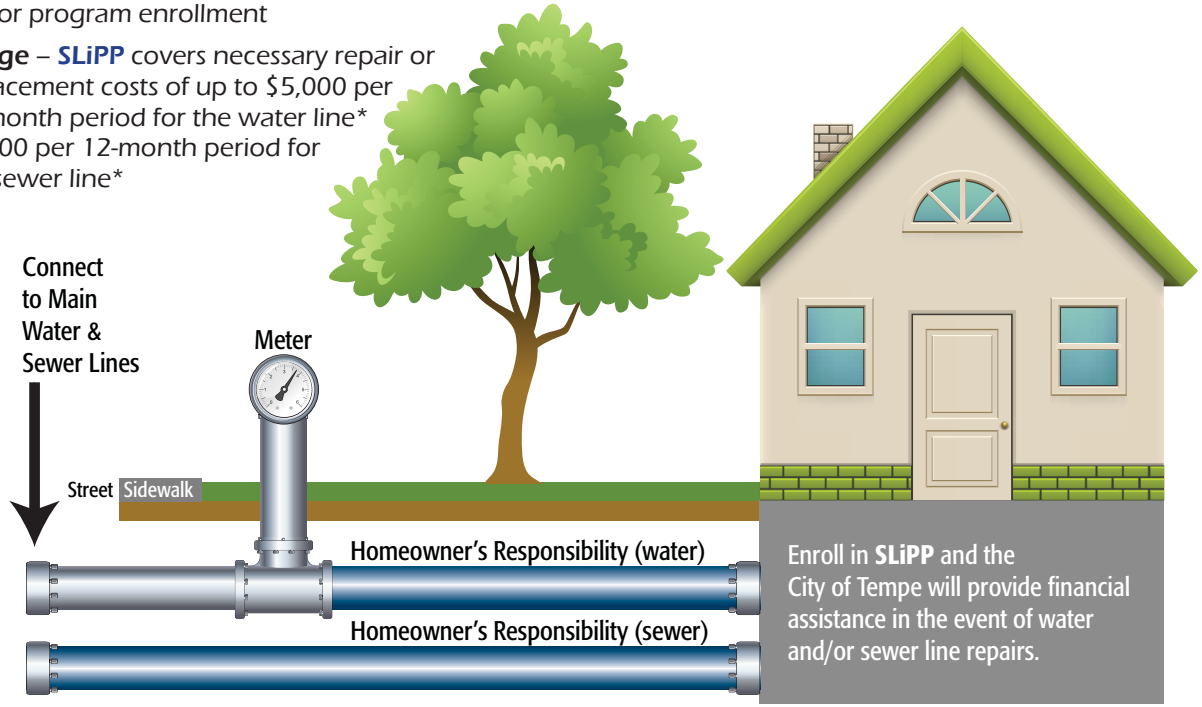
Enrollment Fee – $12 one-time administrative fee for program enrollment

Coverage – **SLiPP** covers necessary repair or replacement costs of up to $5,000 per 12-month period*

Fee Payment

Monthly/enrollment fees included in monthly waterbill.

* Costs in excess of $5,000 or otherwise not eligible for payment or reimbursement under the SLiPP Terms & Conditions will be the responsibility of the homeowner.



Enroll in **SLiPP** and the City of Tempe will provide financial assistance in the event of water and/or sewer line repairs.

To enroll

Enroll online at www.tempe.gov/slipp or complete the mail-in form below:

Name:

Service/Property Address:

Phone Number (optional):

Email Address (optional):

Acct # (optional):

❒ **I accept the SLiPP Terms and Conditions**

How did you hear about this program?

❒ Waterbill

❒ Tempe Today

❒ Phone call

❒ Friends/neighbors

❒ Social media (Facebook/Twitter/etc.)

❒ Newspaper

❒ Channel 11

❒ Other

CITY OF TEMPE ARIZONA®

City of Tempe **SLiPP**
P.O. Box 5002
Tempe, AZ 85280

We're calling Tempe homeowners to tell them about SLiPP

If you're an eligible homeowner, you may be one of the thousands of Tempe residents we're calling to share more information about this great new program.

For more information

Visit www.tempe.gov/slipp

Email slipp@tempe.gov

Call 480-858-SLIP (7547)

www.tempe.gov/slipp

Avoid costly water and sewer line repairs

Give 'em the **SLiPP**–

with Tempe's new Service Line Protection Program