

On November 30, 2017 the City Council adopted revised water/wastewater and solid waste collection rates. These rates will appear on your January 2018 bill.

Residential Utility Bills include water, sewer and solid waste services.

Here is a breakdown of the utility rates:

Water Rates

2018 Tiers	Rate per 1000 Gallons
0-6,000 GAL	\$1.80
6,001-12,000 GAL	\$2.49
12,001-20,000 GAL	\$3.65
20,001-40,000 GAL	\$4.61
40,001+ GAL	\$5.10

Sewer Rates

Sewer rates are currently calculated based on the average of a household's water consumption billed in January – March each year.

Annually, this calculation is applied beginning with May bills. In 2018, **a cap of 12,000 gallons will be applied which is \$32.38 per month.** This includes the monthly service fee of \$10.30.

Solid Waste Rates

To maintain the current service level of solid waste collection, rates will increase by \$1.49 to \$25.09 per month starting January 2018. Beginning in July of 2018 customers with curbside trash collection will have the option of choosing a smaller container to save on their monthly bill. Watch for this information about the SMART program in future bills. Visit www.tempe.gov/UtilityRates

Samples of an average residential bill (10,000 gallon) and a 50,000 gallon residential bill with an additional breakdown of water rates:

Average Residential Bill (10,000 Gallon)

Water (10,000 GAL)	\$32.26
Sewer (7,000 GAL)	\$23.18
Solid Waste (96 Gallon Container)	\$25.09
TOTAL	\$80.53

Calculation of Water Bill	Rate per 1000 Gallons	Cost
Monthly Service Charge	N/A	\$11.50
First 6,000 GAL	\$1.80	\$10.80
6,001-10,000 GAL	\$2.49	\$9.96
TOTAL		\$32.26

50,000 Gallon Residential Bill

Water (50,000 GAL)	\$209.64
Sewer (12,000 GAL)	\$32.38
Solid Waste (96 Gallon Container)	\$25.09
TOTAL	\$267.11

Calculation of Water Bill	Rate per 1000 Gallons	Cost
Monthly Service Charge	N/A	\$11.50
First 6,000 GAL	\$1.80	\$10.80
6,001-12,000 GAL	\$2.49	\$14.94
12,001-20,000 GAL	\$3.65	\$29.20
20,001-40,000 GAL	\$4.61	\$92.20
40,001-50,000 GAL	\$5.10	\$51.00
TOTAL		\$209.64

Tempe, like all other Valley cities, uses an incline block structure for residential water rates which promotes conservation through higher unit pricing for higher volumes of use.

Each tier is priced based on the cost to serve that tier. Customers pay only tier pricing for quantities within that tier

Beginning January 1, 2018, a new tier of rates is being added for volumes between 20,001 and 40,000 gallons.

- Need help with reducing your water usage? Sign up for a FREE water efficiency consultation. E-mail conservation@tempe.gov or call 480-350-2668.
- Rebates are available for efficient toilets, landscape conversions, and irrigation efficiency. Visit www.tempe.gov/conservation.
- Donate furniture, household items and building supplies in good condition: www.tempe.gov/yardsale.
- Recycle paint, appliances, electronics and other items: www.tempe.gov/householdproducts.
- For more information about recycling, green organics and solid waste services, visit: www.tempe.gov/SMART.
- Real-time data about your water usage will soon be available. Tempe is installing smart meter technology throughout the city that will allow all customers to view and track their hourly water usage through an online portal, which will be released in late 2018

Coming in July—

The City Council has adopted the new SMART program a voluntary program for residents with curbside service who want to save money by choosing a smaller trash bin. Look for more information in the coming months.



2018 Residential Utility Rate Information

www.tempe.gov/utilityrates



To see this information in Spanish please go to: www.tempe.gov/utilityrates and click on the link for Spanish version or call 480-350-8361 and a Spanish version will be mailed to your home.