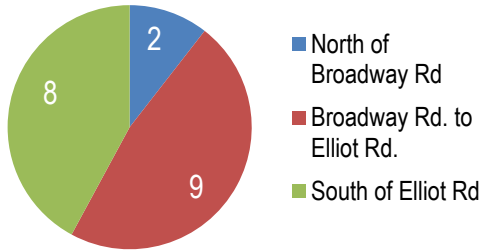


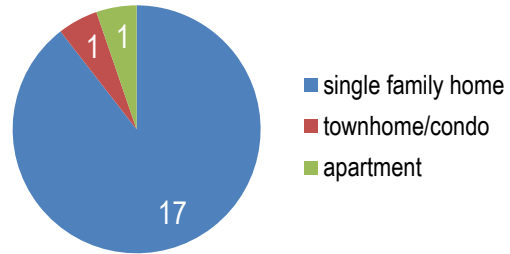
Summary of Public Input to Utility Rate Study - SOLID WASTE

- 19 responses; not all responders answered every question

- Geographic breakdown:



- type of residence:



- Is your trash picked up curbside?

yes	9 responses
no	7 responses

- Would you be willing to consider same-day pick up for both recycling and trash?

yes	13 responses
no	4 responses
unsure	1 response

- IF you have CURBSIDE pick-up, would you be willing to switch to a smaller container to save money on your monthly bill?

yes	6 responses
no	4 responses
unsure	1 response

- If you switched to a smaller trash container, would you need a 2nd recycling container?

yes	1 response
no	7 responses
unsure	3 responses

- Do you use:

reusable shopping bags	11 responses
reusable water bottles	12 responses

- Have you gotten free compost from the City of Tempe?

yes	5 responses
no	11 responses

- Has this forum helped you understand Tempe's solid rate structure, methodology, and potential programs?

yes	13 responses
no	4 responses

- Would you be willing to assist Tempe with efforts to divert waste from the landfill (i.e. emails to neighbors, host info meeting)?

yes	10 responses
no	5 responses

- Is there any aspect of the rates or programs would you like to learn more about?

no	2 responses
yes	<p>9 responses:</p> <ul style="list-style-type: none"> -flood irrigation - Remove tier structure - flat rate - Cost savings when programs change. Not only to say Tempe is being more green of this is misleading - Having meters for sq. ft. and landscape meter for outside water -green organics. SMART- where do I get a small trash bin? - Reducing the amount of trash pickups or same day pickups for curbside trash/recycling. I currently need weekly recycle pickup, but only roll out my trash bin no more than twice a month (usually only once a month). - I think it would help if the public were more educated about what cost Tempe more money. My understanding is that alley areas cost the city a lot more for inspectors than non-alley areas. It would be helpful for people to understand that the landfill costs impact the homeowners rates (I only realized that when I attended the Saturday meeting). Also, the city does send out a lot of info about what should be in the recycle bins, but I don't think that most people realize the cost when people contaminate the bin.

Top 3 Priorities

Priority One	Priority Two	Priority Three
composting	Better communication	Better tempering
enough for now	Incentivization to recycle more	having composting that supports food waste
Stay with green + mixed bulk trash pick up	increased composting	Smaller containers for smaller residence families
Expand the green organics program	Styrofoam recycling or ban them as food containers like LA.	
Green organics containers	Please do not reduce the bulk pickup. Every other month is a reduced as it should get which is the current program.	
Green Organics - specifically if the pilot bin programs will be expanded.	Smaller trash bins (reduced rates)	
Expand the green organics into more neighborhoods (like mine!) We have flood irrigation and large lots so we generate more green waste, but bulk pickups are not frequent enough and don't cover maintenance like regular pruning so right now much of that waste winds up in the landfills. I compost, but I don't have a chipper so I can't compost the larger things like branches and I'd prefer they wind up as Tempe compost (which is fabulous!), not in landfills.	Would like to see a better plan and more incentive for getting homeowners to take alley property into their backyards so that the alleys go away all together (that is move their walls). The existing process is much too difficult and cost prohibitive for the homeowner. As the process is now, Tempe will never get any homeowners to pay for alley property ... yet it would save the city money not to have the alleys. So the city will just continue to spend money on keeping alleys. It is a stuck process. How does that make sense?	
The green barrel program is a win-win for Tempe	Also, better signage to educate residents about recycling, not just what can be recycled but also what recycled materials turn into and the benefits to of buying products that contribute to a circular economy. Also, the City of Tempe stolid waste department should develop programs that engage students in ALL local public schools. Teach them young and they'll be Earth champions for life!	
Like the idea of diverting waste and making compost.	Any chance of weight-based charges on curbside trash pickup? Since the trucks lift each bin, how difficult would it be to track weight?	

	<p>Some weeks we have only one small trashbag in our bin, but pay the same as someone with two FULL heavy bins (and that's another issue I've put in the comments section - same bill for two bins as for one). As cities watch their budgets, so do we as residents, and it would be nice to have some benefit in bill reduction due to our generating less waste.</p>	
<p>Require any landscape maintenance company operation in Tempe to use green cans.</p>		
<p>I would like to see rate charges by the amount of waste you make. People choose the size of their container and are charged less for less garbage. My husband and I are big recyclers and don't generate a lot of garbage. I shouldn't have to pay as much as people who fill the giant garbage containers. You should be encouraging recycling.</p>		
<p>increased diversion rates for commercial sector</p>		
<p>Do something about plastic bags. Grocery stores only accept certain kinds.</p>		
<p>Gating alleys and moving service to curbside. Allowing (and possibly helping) homeowners with repurposing that alley space. It would be great to see the alleys gated at both ends and then to see the homeowners automatically have a dog run space, garden area, places to sit, etc. (but leaving room for police/fire/utility vehicles)</p>		
<p>Keep doing the recycling program. You could move the trash and recycle collection to the same day if that saves money.</p>		
<p>Remove tier structure for single family</p>		
<p>Do proper maintenance on the garbage trucks so they are not blowing hydraulic lines and contaminating our streets. Seems like older trucks are parked. Maybe maintain what you have.</p>		

Comments:

1. Not sure multisize containers will help. If you have to modify trucks or purchase new equipment, cost may outweigh savings. Maybe we should consider payment on a per can basis but only when used/picked-up. If plastic bags in green bin, sell compostable bags to reuse instead of green bins.
2. Curbside pick-up of trash, recyclable and green on the same day is not good - not sufficient curb length for all barrels and park cars. Green barrel volume reduces landfill costs. Do not charge for green barrel.
3. I love free compost. Thank you for providing them. I assume you will lose the location to a development but please find another location if happens. Thank you for providing household hazardous waste services. I am all for zero waste!
4. From the outside I have trouble seeing saving to Tempe and we the single home owner - perhaps we need more transparency. Note: Our house was built approximately 32 years ago we were asking through planning for X amount of lawn, plants, etc. Now we are penalized for water use, there was a disconnect between planning and the water department. Separate the landscape from the house use? What's the cost for separate meter?
5. If our alley was abandoned (so that services were curbside), I would love to have a smaller trash container. We do our compost bin in our yard and have very little yard or household waste that isn't used in our yard. So there is very little garbage generated in our home.
6. I think the idea of having different sized barrels for different charges is ridiculous. The same driver and truck have to pick up the barrel whether it is empty or full. These are the costs that need to be shared. I think this opens a can of worms because then the next step would be someone who does not fill up their barrel and then may only need once a month pick up instead of once a week. Then they would want their cost reduced. Where would it end? Also, I purposely purchased a home with an alley access. I share a barrel with neighbors and also with anyone who drives down the alley and uses the barrels. I would be opposed to shutting down the alley, but would be in favor of eliminating alleyway barrels and having my own trash barrel and have same day pick up of trash and recyclables as long as this was more cost efficient than the current method. Be financial stewards of our money!
7. If you wish to reduce trash, WHY is the price of one curbside bin the same as two bins? We returned one bin to the city in the last couple of years as we reduced our trash, but our bill did not decrease, which was shocking. Why should someone who cuts their trash output still pay the same for trash pickup? That doesn't make sense.
8. Already to high. To much overhead waste.