



homeless outreach program effort

HOPE Outreach strives to provide:

- Street-based ENAGEMENT to information, referrals to services and when needed, a warm hand-off to intensive support services and case management professionals
- Survival aid
- Individual assessments
- Prevention and education activities
- Crisis intervention/management
- Access to emergency shelter, services and housing
- Document readiness assistance for housing and services
- Housing locator services
- Follow-up support
- Collaboration with other service providers

HOPE is not:

- *A policing, security or emergency medical unit*
- *Empowered to make people follow-up on referred services*
- *Always successful at engaging people the first time*
- *Not a primary Case Manager*

Call the HOPE team at 480-350-5846 or 480 858-7993

HOPE is available from 7:30 am - 3:30 pm weekdays;

if you leave a message, your call will be returned as quickly as possible



Walk-in Hours are available on Tuesdays, from 8:00 am – 11:30 am, HOPE office (1st floor, Tempe Public Library, Northside, behind the video stacks)

Make an appointment to meet with the team: Tempe Public Library, 3500 South Rural Road, 2nd Floor, Housing Department, ask the receptionist for an appointment time that works for you

When leaving a message, to report assistance for other people, you may think need our help, please be sure to give the location of the individual/family and a brief physical description. **HOPE** will make every effort, including repeated attempts, to provide services to those in need.

Get started finding resources by calling AZ211 (Dial 211)

or go to 211arizona.org

We gladly accept donations like:

socks, hygiene items and water for outreach efforts.