

Case Submission Date	McClintock Drive 311 Calls
7/23/2015 16:22	Complaint: lives in the area and drives through the area
7/24/2015 13:59	COT did not education public. new symbols make it very hard to drive in area
7/27/2015 11:28	caller states she drives this area everyday, almost got hit by someone by the EB off ramp of the 60 and McClintock, the stripping needs to be re-done, the traffic is all backed up and when school starts this is going to be worse, the bike lane is too big
7/27/2015 15:34	Complaint
7/27/2015 15:53	The lane reduction on McClintock between Apache and Guadalupe not safe. Drivers not sure which direction to take when merging.
7/28/2015 13:56	resident states the repaving looks very nice, but they are not in favor of the decrease in lanes.
7/30/2015 14:53	caller states there should be a sign letting people know when the lane ends. this on (No Suggestions) going south from university to apache, and going north from Guadalupe to baseline
7/30/2015 15:27	caller wants to know when the painting is going to be finished on (No Suggestions) to fix the lane problem
7/30/2015 15:43	Kudos to Tempe for adding bike lane on McClintock
7/31/2015 8:57	Julian Dresang - complaint
7/31/2015 9:02	Julian Dresang - why did they take away the car lane and put in a bike lane on such a busy street? Why didn't they put the bike lane on a street that doesn't need the lane
7/31/2015 14:24	The bike lanes are so wide people are using them for turn lanes and they aren't marked for bikes only.
8/3/2015 7:19	by (No Suggestions) and the 60 fwy, very dangerous needs signs cars are driving in the bike lane should be a 3rd lane
8/3/2015 7:43	heading NB on McClintock between Elliot and Baseline and it is extremely backed up, why would you go from 3 lanes to 2 lanes the bike lane is too big
8/3/2015 13:00	The person who signed off on this should be fired. Tempe cries for more money and look what they do when they get more.
8/4/2015 8:20	The two way left turn lane is blocked along (No Suggestions) from Guadalupe to Broadway with the orange striped barricades for three weeks.
8/7/2015 8:57	concerned of traffic back up, McClintock & Guadalupe and McClintock & Baseline in particular NB in the morning sits through 3/4 light changes before they are able to get through the light., Has not seen one biker in the bike lane - caller <b>Brad Kitt</b>
8/11/2015 15:18	added the bike lane and took away a traffic lane. Caller states they support the bike lane but not at the expense of a traffic lane
8/13/2015 16:59	<b>Terry Sheupp</b> . Resident thins the new bike lane is more confusing than helpful. Has not seen anyone use it. Does not see what the city has gained from creating the lane.
8/18/2015 11:12	resident states the bike lane is a waste of space
8/19/2015 15:24	resident states this will cause major traffic back up
9/3/2015 14:48	down from 3 lanes to 2 cant get on to Baseline from the neighbor hood. Behind Target area. Very unhappy
9/3/2015 16:04	Complaint. <b>Dave Getz</b>
9/30/2015 11:58	Caller states that traffic is horrendous, and doesn't think it's safe to go down that street since traffic goes through neighborhoods and parking lots to get around. Fire trucks Can't get out of the station due to backed up traffic.
9/30/2015 14:54	Complaint
9/30/2015 15:44	Traffic is backed up and difficult to get out of the neighborhood south of Baseline and McClintock.
10/7/2015 13:51	Resident is a biker and doesn't see the need for a large bike lane on McClintock.
10/23/2015 11:51	<b>Lynn Kolstad</b> Residents states the new bike lane has slowed down traffic. It makes it difficult for people to leave the neighborhood. Longer wait times.

10/26/2015 12:52	Customer states that adding the bike lane impedes traffic, and there's no one using the bike lane. the people on bikes are riding on the sidewalk like they always have been
11/4/2015 15:03	Customer states there's lots of gravel and/or broken rocks primarily in the bike lane but some in the traffic lane
11/5/2015 15:06	Citizen lives in area. Citizen states adding bike lane changed the dynamics of traffic patterns and now she in not able to turn NB onto McClintock from Todd. Citizen turns SB and turns into a strip mall on the ES of the street so she can safely turn NB.
11/9/2015 8:21	resident has not seen any bikes on McClintock since the bike lanes have been put in. <b>Jesus Mora</b> would like to be contacted if possible.
11/20/2015 10:44	Bike lane is a bad idea. The city needs to reevaluate . Has seen bicyclist not using the lane and using the sidewalks.
11/20/2015 11:01	resident states is takes at least 30 minutes just to go down the street
11/20/2015 11:13	Customer states that it used to take them five minutes to go down (No Suggestions) from baseline to southern, now it takes 30mins. No bikers are in the bike lanes, they are on the sidewalks
11/20/2015 11:33	lives off of McClintock - resident states that the smaller neighborhood streets should have been used instead of a major street. resident also states that the barricades (the candlesticks) will make the street look hideous
11/20/2015 11:42	Resident feels the traffic gets backed up due to the loss of the lane and it's just unsafe.
11/20/2015 14:05	Eyesore, traffic delayed,
11/20/2015 14:39	resident believes the idea was not a good one. they have not seen a single bike on McClintock since the lane has been put in. Resident states that there is no reason since there are not enough bikes going to McClintock in the first place. <b>Jack Gibson</b> Resident is very irritated by the traffic that is now being created.
11/20/2015 15:35	resident lives near (No Suggestions) school and states that in the morning you can't take a left off of Carson because traffic is so backed up. resident has only seen three people in the bike lane since it has been installed. baseline to the 60 is bumper to bumper in the morning. <b>Mr. Timar</b>
11/20/2015 15:42	caller lives right off McClintock and is unable to get out of his neighborhood onto McClintock traffic backed up can not head NB and now has trouble heading SB, is not happy with the bike lanes
11/20/2015 16:01	Works in a business off (No Suggestions) and Southern, impossible to get out especially during the evening. Causing frustration. Bad idea. where did the 20% drop come from?
11/20/2015 16:25	Caller can not get on to McClintock the traffic is back up and it is impossible to get out especially during the busy hours. Caller states so far he has seen 16 people on the bike lane and 6 of those people were on the sidewalk, property owners did not have a say about this and they were not notified. All the residents is this area are having trouble getting onto McClintock - caller - <b>David Wolfe</b>
11/20/2015 16:39	Very upset. Now it is more congested than before Never even seen a bicyclist on (No Suggestions). wanted to speak to supervisor above Julian, because resident states "He never answers his phone or responds to voicemail"
11/23/2015 8:09	Customer has lived here for 38yrs and McClintock traffic moved smoothly down McClintock when it had three lanes. Customer is very disappointed with the decision to change it to two lanes.

11/23/2015 15:35	it is just horrible, can not even turn right or left onto McClintock because it is all backed up, it is a big mistake, and all the neighbors don't like it either, see bike riders on the sidewalk not in the bike lane, has lived here for 35 years and has never seen traffic like this only when there has been construction and now it is congested all the time. <b>Nelson Butler</b>
11/23/2015 15:52	Received post card regarding McClintock Dr improvements. Opposes the changes on McClintock from Broadway to Guadalupe. During rush hour traffic has increased. Have not observed an increase of bicycle traffic. Bike lanes make sense in and around ASU campus because of high bicycle traffic. Adamantly oppose the use of candle sticks to separate bicycle and vehicle traffic as a proper solution on a major thoroughfare. The addition of candle sticks prevents customers to turn in and out of businesses.
11/24/2015 7:22	Thank you, for putting in the bike lanes. I've seen a lot of grumbling about the installation of the bike lanes, but I think its a fabulous idea and really appreciate it. And I think the candlesticks the city is installing should be a good idea too.
11/24/2015 11:27	HATE IT, it is an absolute nuisance, can not get onto McClintock, can not get out of the sub-division after 2pm, someone should come and sit and watch the traffic, has only seen about 3 bikers in the last few month.
11/24/2015 12:21	resident lives near southern and (No Suggestions) and states the traffic is continuously backed up. resident noticed that most bikers are still using the sidewalk. <b>Paula Jianncpa</b>
11/24/2015 12:24	Contact <b>William R. Dunkerley</b> "This is the most ridiculous idea next to not expanding the route 60. causing more damage and traffic. Wasting my tax money. Whoever decided to do this needs to go back to school. I hate calling people stupid but these people are stupid going from 3 lanes to 2. It is causing more delays. I am a biker and I use the sidewalk not the lane." Resident was very upset.
11/24/2015 13:11	He is in favor of the bike lanes but not to replace a whole car lane.
11/25/2015 14:18	Would LOVE someone to contact her, she has more questions on data regarding the traffic flow on before and after the changes. Been a resident since 1973, and has not seen such a mess. Lives and drives in area. Not happy with using her money towards this. Has questions where the "candlesticks" will be going. They must think we are stupid and can't figure out we need to drive. I do not appreciate any of this. Please call after 2 pm.
11/30/2015 11:10	Complaint
11/30/2015 15:06	Julian D--customer wants to know minimum width of vehicle lane
12/1/2015 14:53	Complaint
12/1/2015 14:54	<b>Larry Stein</b> Has only seen 5 bicyclist in total its even dangerous with all the traffic. Just to get out of his street is more congested. Doesn't think this was thought through.
12/2/2015 16:16	traffic is backed up, bikes are on the sidewalk not in the new bike lane. Is totally against keeping this lane.
12/3/2015 10:46	Does not like candlesticks,
12/3/2015 14:09	resident lives near McClintock and baseline. Resident states they have never seen a bicyclist using the new bike lanes.
12/4/2015 10:53	caller states he has not seen anyone riding in the bike lane, there is a whole bunch of traffic and it took a very long time to get from the freeway to baseline, they should not have changed from 3 lanes to two there is too much traffic
12/4/2015 11:56	From the freeway to Baseline Rd is jammed and backed up. He's never seen a bike in the lane.

12/7/2015 9:52	Difficult to get to Ward School on time. " Tax payers have already paid for a wider sidewalk for both bicyclist and peds to use. Why are we paying more to have this done ?
12/7/2015 11:50	resident is a cyclist and rarely sees anyone on a bike going down McClintock. <b>Llyod Geldman</b> resident has lived in Tempe for 39 years
12/7/2015 12:48	Customer states there are no bikes in the bike lane and that lane is causing major traffic backups during rush hour
12/7/2015 15:39	resident lives in McClintock and Baseline and states that the candlesticks are dangerous. <b>Judith Higby</b> has lived in the area for 30 years. Resident states they do not see enough cyclists in the area to cause need for a bike lane. resident states they were never given the opportunity to add their input.
12/9/2015 12:42	General Complaint
12/22/2015 14:25	Compaint Drives Through
12/28/2015 9:14	Taking away a vehicle lane and the addition of the candlesticks makes it look like they are in a construction zone
1/5/2016 10:55	customer states that there are solid lines on Mcclintock to Bel De Mar and it's conjested and not sure if it's illegal to make the turn on bel De Mar due to the solid white lines.
1/7/2016 9:04	Doesn't like that a traffic, driving lane was removed for bikes. It's excessive. The candlesticks look like a war zone and there are several that are down. Who is responsible for maintaining them. He hates it! "If the City has to work hard to maintain it, perhaps it's more trouble then it worth?"
1/14/2016 8:36	Resident has yet to see a biker in the bike lane that was created for them. She wants it changed back. The traffic is horrific, always backed up.
2/3/2016 15:18	Resident states that the added bike lane has added 30 minutes to their morning commute. They also stated that they have never seen a bicyclists on Mcclintock
2/29/2016 12:55	Stupidest thing I've ever seen, most cities are are expanding the roads you guys are narrowing.
2/29/2016 15:36	Very unhappy about it. Who made the decision to do this? It is the stupidest thing the city has done with my tax dollars. <b>Alice DiMaggio</b> works for Tempe School Dist.
3/1/2016 9:17	My house backs the McClintock and the US 60. As a result of the lane changes it is very difficult to get onto McClintock at Hermosa. Now she has to go down to Butte at the light to get out onto McClintock which requires backtracking. It has also increased commute times on the afternoon commute home along McClintock. This has increased pollution as well. Also, it is dangerous southbound at Apache where the lanes merge. People cut you off at Pep Boys. People are also cutting through the bike line at Southern. They are driving across the driveway at Outback to get to Southern.
3/1/2016 10:04	Does not see less traffic. Lived here since 1971 and its horrible trying to get out especially during traffic. <b>Dorsey Wright</b>
3/1/2016 10:54	Ok to call <b>Chuck Whitfield</b> , "It is a waste of money". Who's idea was it ?
3/1/2016 13:06	caller states that no one uses the bike lane they use the sidewalk and cars are running over the candlesticks, caller requesting the 3 lanes be put back, the candlesticks are unsafe caller has been here all her life, feels it will cause more headaches than it solves. Bikers are not using the bike lane
3/2/2016 12:10	traffic is backed up, takes his wife 15 min longer to get home

**positive in nature**  
**increased traffic/congestion**

**difficulty making turning movements out of neighborhoods**

**All other calls were categorized as complaints by 311**