



City of Tempe

CITY COUNCIL AIDE II+

JOB CLASSIFICATION INFORMATION			
<i>Job Code:</i>	013	<i>FLSA Status:</i>	Exempt
<i>Department:</i>	City Manager	<i>Salary / Hourly Minimum:</i>	\$59,341
<i>Supervision Level:</i>	Non-Supervisor	<i>Salary / Hourly Maximum:</i>	\$80,110
<i>Employee Group:</i>	CNS	<i>State Retirement Group:</i>	ASRS
<i>Status:</i>	Unclassified	<i>Market Group:</i>	Deputy City Manager
<i>Drug Screen / Physical:</i>	N	<i>EEO4 Group:</i>	Professional

DISTINGUISHING CHARACTERISTICS
<p>This position is unclassified, which means the employee or the City can terminate the employment relationship at any time, for any or no reason, with or without cause or notice. Moreover, the City Council Aide II+ serves at the discretion of the incumbent City Councilmembers.</p> <p>City Council Aide II+ must be politically astute and sensitive to issues or requests that have the potential for controversy.</p> <p>This is the advanced-level classification within the City Council Aide series. Employees within this class are distinguished from the City Council Aide I+ by meeting the requisite education level (bachelor’s degree) and professional experience as well as the performance of the full range of duties. Employees at this level receive only occasional instruction or assistance as new or unusual situations arise, are fully aware of the operating procedures and policies of the work unit.</p>

REPORTING RELATIONSHIPS
Receives general supervision from the Mayor /City Council Chief of Staff.

MINIMUM QUALIFICATIONS	
<i>Experience:</i>	Equivalent to two years of administrative or management support experience, preferably in a public agency.
<i>Education:</i>	Requires a Bachelor’s Degree from an accredited college or university with major course work in public administration, business administration, political science or other degree related to the core functions of the position.
<i>License / Certification:</i>	None

ESSENTIAL JOB FUNCTIONS
Essential job functions are the fundamental duties of a position: the things a person holding the job absolutely must be able to do.

To actively support and uphold the City's stated mission and values. To perform a wide variety of professional duties involved in the coordination of the activities of the City Council's office with other City departments, the Mayor's office and external organizations; to provide information and assistance to the public; to plan, organize and coordinate administrative functions for the City Council; and to provide operational and administrative staff assistance.

OTHER DUTIES AS ASSIGNED

Please note this job description is not designed to cover or contain a comprehensive listing of all activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.

- Perform job duties adequately and properly; follow personnel and department policies and operating procedures; show respect, tact, and courtesy in dealings with coworkers and the general public; behave in a manner that does not obstruct or hinder other employees from completing their duties; act in a manner that is safe and follow the City's safety procedures at all times.
- Drafts responses to citizen complaints and/or questions relating to governmental operations, procedures and similar matters for City Council signature; refers inquiries to the appropriate City department when necessary and follows up to ensure resolution; informs and updates the City Council concerning citizen complaints and resolution status; composes and prepares memos and reports pertaining to City Council business; prepares and assembles reports and other materials for distribution to the City Council.
- Monitors various issues of concern to citizens, employees and the City Council and relays information as appropriate; conducts surveys; collects information on operational and administrative problems and prepares reports.
- Conducts research on complex issues; compiles and analyzes data for special projects and various reports; provides administrative and professional support to the City Council and management staff as required.
- Maintains a database of citizen inquiries and complaints.
- Monitors, maintains, and schedules Councilmember's calendars.
- Coordinates and attends meetings with the City Council or other staff.
- Recommends and assists in the implementation of goals and objectives for special programs and projects; establishes schedules and methods for program operations; implements policies and procedures.
- Assists in preparing for City Council advances and/or retreats; assists in planning and coordinating meetings on behalf of the City Council.
- Researches, prepares and presents oral and written reports and recommendations to City Council and management.
- Conducts research and assists with drafting speeches.
- Participates on various committees or associations and may represent Councilmembers at various functions.
- Demonstrates continuous effort to improve operations, streamline work processes and provide quality customer service.
- Attends City Council meetings.

- Perform related duties as assigned.
- Physically present to perform the duties of the position.

PHYSICAL DEMANDS AND WORK ENVIRONMENT

- Work in a stationary position for considerable periods of time;
- Operates office equipment, such as computers, copy machines and calculators;
- Extensive reading and close vision work;
- May require working extended hours.

COMPETENCIES

CLASSIFICATION LEVEL	INCLUDES	COMPETENCIES
Foundational	All Employees	Inclusion, Communication, Interpersonal Skills, Integrity, Professionalism, and Willingness to Learn
Non-Supervisory	In Addition >	Teamwork, Customer Service, Initiative, and Dependability / Reliability
Supervisory	In Addition >	Staffing, Monitoring Work, Delegating, Development / Mentoring, and Support Others
Manager	In Addition >	Preparing / Evaluating Budgets, Monitoring / Controlling Resources, and Motivating / Inspiring
Deputy Director	In Addition >	Entrepreneurship and Networking
Director	In Addition >	Organizational Vision

For more information about the City of Tempe's competencies for all classifications:

[City of Tempe, AZ : Competencies](#)

JOB DESCRIPTION HISTORY

Effective June 2012

Revised February 2015 (flexible series and minimum qualifications)