

**Council Meeting Date:** 07/17/08

**Agenda Item Number:** \_\_\_\_\_

**SUBJECT:** This is second public hearing to amend Chapter 32 of the Tempe City Code relating to Towing From Private Property.

**DOCUMENT NAME:** 20080717cacc01 **TCC CH 32 – TOWING (0503-32)** Ordinance No. 2008.24

**SUPPORTING DOCS:** No

**COMMENTS:** The City is seeking to amend Chapter 32 of the Tempe City Code relating to towing from private property.

**PREPARED BY:** Shelly A. Macdonald, Management Assistant II, 480.350.8820

**REVIEWED BY:** Tom Ryff, Chief of Police, 480.350.8214

**LEGAL REVIEW BY:** Bill Amato, Police Legal Advisor, 480.350.8610

**FISCAL NOTE:** None

**RECOMMENDATION:** Staff recommends adoption of Ordinance No. 2008.24

**ADDITIONAL INFO:** Based on public input after the First Public Hearing, the proposed amendment to Section 32-2(i), has been changed by deleting the last sentence and adding a new sentence to read “A private towing carrier needs to maintain reasonable business hours.”

## ORDINANCE NO. 2008.24

### AN ORDINANCE OF THE CITY COUNCIL OF THE CITY OF TEMPE, ARIZONA, AMENDING CHAPTER 32, TEMPE CITY CODE, RELATING TO TOWING FROM PRIVATE PROPERTY.

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF TEMPE, ARIZONA, as follows:

**Section 1.** That Section 32-1 of the Tempe City Code is hereby amended to read as follows:

#### **Sec. 32-1. Definition.**

For the purposes of this chapter, "private towing carrier" means any person who commercially offers services to tow, transport, IMMOBILIZE or impound motor vehicles from private property without the prior permission of the owner or operator of such vehicle by means or use of a truck or other vehicle OR DEVICE designed for or adopted to that purpose.

**Section 2.** That Section 32-2 of the Tempe City Code is hereby amended to read as follows:

#### **Sec. 32-2. Maximum charges and fees; release of vehicles.**

(a) No private towing carrier shall hold or attempt to hold any vehicle towed from any location within the city without the consent of the owner or operator thereof as security for accrued towing and storage charges. Any such vehicle shall be immediately released, regardless of impound location, to the owner or operator thereof upon the production of proof of ownership or agency, as hereinafter defined.

(b) For the purposes of subsection (a), proof of ownership or agency shall be deemed proven when the claimant displays an actual or photocopy of a vehicle registration or title, whether current or not, OR A CURRENT RENTAL OR LEASE AGREEMENT for the impounded vehicle and one of the following is provided:

- (1) The claimant of the vehicle displays a driver's license or any government piece of photographic identification, whether current or not, issued by any state or other sovereign empowered to issue such a license or identification, such license indicating the same last name as that in which the vehicle is registered; or
- (2) The claimant displays any piece of photographic identification ~~and written authorization from the owner, which includes a copy of any government piece of photographic~~ ISSUED BY ANY STATE OR OTHER SOVEREIGN EMPOWERED TO ISSUE SUCH A LICENSE OR identification ~~of the owner~~ and the keys to the impounded vehicle.

(C) THE PRIVATE TOWING CARRIER, ITS AGENTS AND EMPLOYEES SHALL ALLOW THE CLAIMANT TO RETRIEVE ANY OF THE DOCUMENTATION LISTED IN SUBSECTION (B) FROM THE IMPOUNDED VEHICLE.

(e D) Pursuant to A.R.S. § 9-499.05 and this chapter, private towing carriers within this city shall be subject to such maximum charges and fees as the council shall establish by resolution (see Appendix A) at least every five (5) years. A private towing carrier is subject to such maximum charges and fees and other regulations established in this section if the vehicle being towed, transported, IMMOBILIZED or impounded is towed from private property located within the corporate limits of this city.

(e E) A private towing carrier may require a claimant to provide a current address and telephone number to assist such private towing carrier's billing and collection process. No private towing carrier may require as a condition precedent to the release of any vehicle documentation or proof in excess of or different than that described in subsections (b) and (e) (F) of this section.

(e F) A private towing carrier shall require any claimant to sign a receipt for the vehicle claimed; however, such receipt shall contain no language other than the following:

- (1) The name and address of the claimant;
- (2) The name, address and letterhead of the private towing carrier;
- (3) The date and time at which the vehicle was claimed;
- (4) A description, including the license number, of the claimed vehicle; and
- (5) A statement of the unpaid balance, if any.

(e G) A private towing carrier shall provide the claimant with a copy of ~~the~~ A SEPARATE receipt ~~and~~ SHOWING the private towing carrier's billing and collection procedures. THE PRIVATE TOWING CARRIER SHALL NOT REQUIRE THE CLAIMANT TO SIGN THIS RECEIPT.

(e H) Notwithstanding any of the foregoing provisions, no private towing carrier shall release any vehicle after having been advised by any law enforcement agency that such vehicle has been reported as stolen.

(I) A PRIVATE TOWING CARRIER SHALL RELEASE AN IMPOUNDED VEHICLE FROM THE LOCATION WHERE THE CLAIMANT PAYS THE TOWING AND IMPOUND FEE, OR SHOWS PROOF OF OWNERSHIP PURSUANT TO SUBSECTION (A) UNLESS SOME OTHER AGREEMENT IS MADE BETWEEN THE CLAIMANT AND THE PRIVATE TOWING CARRIER. THE VEHICLE SHALL ALSO BE RELEASED AT THE TIME THE TOWING AND IMPOUND FEE IS PAID OR PROOF OF OWNERSHIP IS PROVIDED IF THE PRIVATE TOWING CARRIER IS OPERATING BUSINESS AT THAT

TIME. A PRIVATE TOWING CARRIER NEEDS TO MAINTAIN REASONABLE BUSINESS HOURS.

**Section 3.** That Section 32-4 of the Tempe City Code is hereby amended to read as follows:

**Sec. 32-4. Notice to police.**

No private towing carrier shall tow, IMMOBILIZE or transport any vehicle without the express permission of the owner thereof, unless the private towing carrier has notified the city police department within one hour after towing, IMMOBILIZING or transporting the vehicle and provided the following information:

- (1) The name and address of the owner of the vehicle, if known;
- (2) The vehicle license number, vehicle identification number (VIN) and description;
- (3) The reason the vehicle was moved OR IMMOBILIZED without the owner's permission;
- (4) The location where the vehicle was IMMOBILIZED OR taken; and
- (5) The name, ~~and~~ address AND DRIVERS LICENSE NUMBER of the person ~~or~~ THAT TOWED OR IMMOBILIZED THE VEHICLE AND THE NAME AND ADDRESS OF THE company that towed, IMMOBILIZED or transported the vehicle.

**Section 4.** That Section 32-5 of the Tempe City Code is hereby amended to read as follows:

**Sec. 32-5. Authority to tow.**

It shall be unlawful for a private towing carrier to tow or transport a motor vehicle from private property OR IMMOBILIZE A VEHICLE ON PRIVATE PROPERTY without the permission of the owner or operator of the vehicle unless such private towing carrier receives a request from a law enforcement agency or the express written permission from the owner of the property or the agent of the owner, who has complied with requirements of this section. The owner or the owner's agent shall either sign each towing order or authorize the tow by a written contract which is valid for a specific length of time. The private towing carrier may not act as the agent of the owner. A copy of the written contract shall be made readily available to the law enforcement agency upon request and include the owner's or owner's agent name and current telephone numbers.

**Section 5.** That Section 32-6 of the Tempe City Code is hereby amended to read as follows:

**Sec. 32-6. Notice to public of right to tow.**

(a) The owner or person in possession of any private parking area shall be deemed to have given consent to unrestricted parking by the general public in such parking area unless such parking area is posted with signs as prescribed by this section which are clearly visible and readable from a distance of fifty (50) feet away and at all points of entry. The owner of a subdivision or area containing private streets may prohibit parking on one or both sides of the street if signs as prescribed by this section are posted at each entrance to the subdivision or area and near every intersecting street at a location where the sign is visible and readable upon entry to any such street from the intersecting street. Such signs shall contain, at a minimum, the following information:

- (1) Restrictions on parking;
- (2) Disposition of vehicles found in violation of parking restrictions;
- (3) Maximum cost to the violator, including storage fees and any other charges that could result from the disposition of his vehicle parked in violation of parking restrictions;
- (4) Telephone number and address where the violator can locate his vehicle; and
- (5) Each sign shall state, "Tempe City Code, Section 32-6."

(b) Signs will be a minimum of twelve (12) inches by eighteen (18) inches in size and will be mounted at a minimum height of five (5) feet and a maximum height of ten (10) feet above the ground.

(c) No private towing carrier shall tow a vehicle from a private parking area OR IMMOBILIZE THE VEHICLE unless the signs are posted as required by this section and conform with subsections (a), (b) and (e).

(d) This section shall not apply to any vehicle left in a private parking area for over seventy-two (72) consecutive hours. The owner or person in possession of any private parking area in which a vehicle has been left for over seventy-two (72) consecutive hours shall comply with § 32-4 provisions of this chapter before towing OR IMMOBILIZING such vehicle.

(e) The private towing carrier shall post a sign with a minimum one inch lettering with the maximum charges and fees as established by council resolution (see Appendix A) at the main business entry of the impound location.

**Section 6.** That Chapter 32 of the Tempe City Code is hereby amended by adding new Section 32-9 entitled "Application of Law" and renumbering Section 32-9 entitled "Violation; Penalties" to Section 32-10.

**SEC. 32-9. APPLICATION OF LAW.**

A PRIVATE TOWING CARRIER IS SUBJECT TO THE PROVISIONS OF THIS CHAPTER IF IT TOWS, IMMOBILIZES OR TRANSPORTS A VEHICLE WITHIN THE CITY LIMITS REGARDLESS OF THE IMPOUND LOCATION.

**Section 7.** Pursuant to City Charter, Section 2.12, ordinances are effective thirty (30) days after adoption.

PASSED AND ADOPTED BY THE CITY COUNCIL OF THE CITY OF TEMPE, ARIZONA, this \_\_\_\_ day of \_\_\_\_\_, 2008.

\_\_\_\_\_  
MAYOR

ATTEST:

\_\_\_\_\_  
City Clerk

APPROVED AS TO FORM:

\_\_\_\_\_  
City Attorney