



2008 CITY OF TEMPE WATER QUALITY REPORT

We are proud to report that the water provided by the City of Tempe meets or exceeds established water quality standards.

The City of Tempe is pleased to provide our customers with Tempe's annual "Consumer Confidence Report" for calendar year 2008. This report explains how drinking water provided by the City of Tempe is of the highest quality. Included is a listing of results from required water quality tests as well as an explanation of where our water comes from and tips on how to interpret the data.

El informe contiene información importante sobre la calidad del agua en su comunidad. Tradúzcalo o hable con alguien que lo entienda bien. Póngase en contacto con el Departamento de Comunicaciones de la Ciudad de Tempe al (480) 350-2690.

Overview

In 2008, the City of Tempe Water Utilities Department distributed 16.4 billion gallons of water to Tempe and Guadalupe customers. In addition to testing that we are required to perform, the results of which are provided in this report, our water system routinely monitors for additional substances and microscopic organisms to make certain our water is safe and of the highest quality. For more information, please contact Tempe's Environmental Services Division at (480) 350-2678.

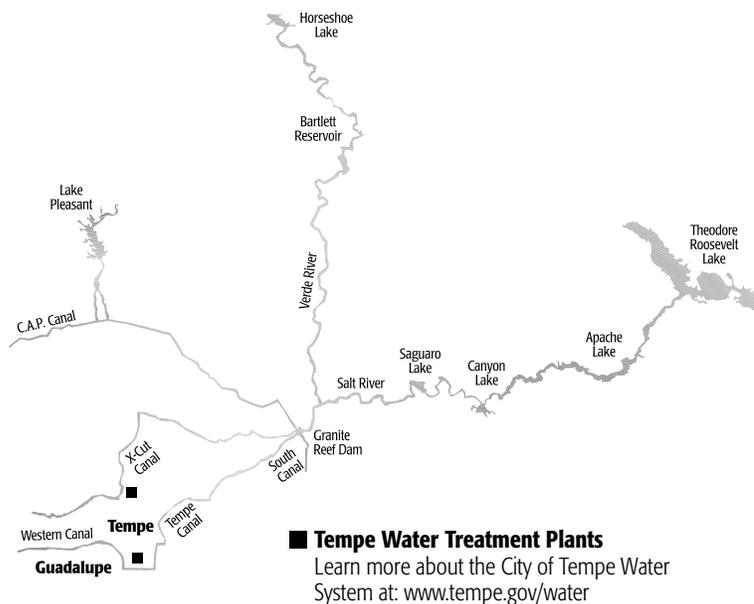
Water Sources

The drinking water in Tempe is produced at two water treatment plants. The Johnny G. Martinez Water Treatment Plant is located at 255 E. Marigold Lane and the South Tempe Water Treatment Plant is located at 6600 S. Price Road. The City of Tempe provides water to its customers from several sources:

Central Arizona Project water – Beginning its journey from Lake Havasu, the CAP system delivers Colorado River water to central Arizona, including the Phoenix and Tucson areas. Tempe used 3,453 acre-feet, or approximately 1.1 billion gallons, of Colorado River water delivered by CAP for municipal use in 2008.

Salt River Project (SRP) water – This water is collected from the Salt and Verde River watersheds, stored in six SRP reservoirs and diverted into SRP canals at the Granite Reef Dam in Mesa. SRP also relies on groundwater wells to supplement surface water in the canal system. Tempe's allocation of SRP water depends on the amount of runoff from the watershed and the amount of water available in storage in SRP reservoirs, and therefore varies from year to year. Tempe's SRP water use for 2008 was 35,523 acre-feet, or approximately 11.6 billion gallons.

Groundwater – In 2008, seven (7) of Tempe's groundwater wells were used as needed to supplement the supply of Central Arizona Project water and Salt River Project water. Tempe pumped 11,377 acre-feet, or approximately 3.7 billion gallons of groundwater and surface water previously stored in our aquifers (groundwater storage credits) from wells.



Contaminants in Drinking Water

In order to ensure that tap water is safe to drink, the United States Environmental Protection Agency (EPA) prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration regulations establish limits for contaminants in bottled water. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants in tap water and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791). Information on bottled water can be obtained from the Food and Drug Administration.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include the following:

- (A) Microbial contaminants, such as viruses and bacteria that may be from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife.
- (B) Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- (C) Pesticides and herbicides that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- (D) Organic chemical contaminants, including synthetic and volatile organics that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems.
- (E) Radioactive contaminants that can be naturally-occurring or can be the result of oil and gas production and mining activities.

Tempe Drinking Water Quality

The following tables show regulated substances that were required to be tested and were detected in Tempe drinking water in 2008. The tables contain the name of each substance, the highest level allowed by regulation, the ideal goals for public health, the amount detected, and the usual sources of such contamination. Certain contaminants are required to be monitored

less than one time per year because concentrations of these contaminants are not expected to vary significantly from year to year. For those contaminants that were not required to be tested in 2008, this report includes data from the most recent required testing done within the last five years.

Definitions and Acronyms:

Action Level (AL): The concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a community water system shall follow.

Colony Forming Units (CFU): A measure of microbial quantity.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Non-Detect (ND) : Not detected in sample.

Not Applicable (N/A): does not apply.

Parts per billion (ppb) or micrograms per liter (ug/l).

Parts per million (ppm) or milligrams per liter (mg/l).

Picocuries per liter (pCi/L): A measure of radioactivity.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Variations and Exemptions: State or EPA permission to not meet an MCL or a treatment technique under certain conditions.

Additional Health Information

Arsenic - While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

Lead - If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Tempe is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (800-426-4791) or at <http://www.epa.gov/safewater/lead>.

Nitrate - Nitrate in drinking water at levels above 10 ppm is a health risk for infants less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask for advice from your healthcare provider.

Substance	Unit	MCL	MCLG	Level Detected / Range	Violation (Yes or No)	Major Sources
Arsenic	ppb	10	0	2.7 – 5.8	No	Erosion of natural deposits.
Barium	ppm	2	2	0.046 – 0.11	No	
Chlorine	ppm	4 MRDL	4 MRDLG	0.01 – 1.9	No	Disinfectant added to control microbial contaminants.
Chromium	ppb	100	100	ND – 20	No	Erosion of natural deposits.
Dalapon	ppb	200	200	ND - 1.2	No	Runoff from herbicide use.
Fluoride	ppm	4	4	0.19 - 0.79	No	Erosion of natural deposits; water additive which promotes strong teeth.
Gross Alpha	pCi/L	15	0	1.5 - 8.5	No	Erosion of natural deposits.
Hexichlorocyclopentadiene	ppb	50	50	ND - 0.05	No	Discharge from chemical factories.
Nitrate	ppm	10	10	ND - 6.6	No	Runoff from fertilizer use.
Radium 226/228 (combined)	pCi/L	5	0	ND - 0.6	No	Erosion of natural deposits.
Selenium	ppb	50	50	ND - 11	No	Naturally present in the environment.
Total Organic Carbon	ppm	TT	N/A	0.7 - 4.8	No	Naturally present in the environment.
Uranium	ppb	30	0	ND - 8.7	No	Erosion of natural deposits.

Substance	Unit	Action Level	90th Percentile Result	# of results above action level	Violation (Yes or No)	Major Sources
Copper (Data from CY 2006)	ppm	1.3	0.460	1	No	Corrosion of household plumbing systems.
Lead (Data from CY 2006)	ppb	15	15	4	No	Corrosion of household plumbing systems.

50 Households tested for lead and copper.

Substance	Unit	MCL	High	Lowest monthly % meeting limit	Violation (Yes or No)	Major Sources
Turbidity	NTU (Nephelometric Turbidity Units)	TT = 1; and not less than 95% ≤ 0.3 NTU	0.5	99.5	No	Soil runoff into canals.

Turbidity is a measure of the cloudiness of the water. Turbidity is monitored because it is a good indicator of water quality. High turbidity can reduce the effectiveness of disinfectants.

Substance	Unit	MCL	MCLG	Result	Violation (Yes or No)	Major Sources
Total Coliform Bacteria	Absent or Present	No more than 5% of monthly samples can be positive	0	2.3%	No	Naturally present in the environment.
Fecal Coliform & E. coli	CFU	0	0	0	No	Human and animal fecal waste.

Substance	Unit	MCL	Average	Range	Violation (Yes or No)	Major Sources
Total Trihalomethanes (THM)	ppb	Annual average of 80	76.6	0.9 - 165	No	By-products of drinking water chlorination.
Total Haloacetic acids (HAA)	ppb	Annual average of 60	44.7	ND – 97	No	

Public Notification for Failure to Monitor

Although this is not an emergency, as our customers, you have a right to know about the following events and what we did to correct this situation. The City of Tempe is required to monitor Tempe drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. The City is required to monitor for Dalapon annually and individual filter turbidity at fifteen minute intervals using an on-line meter, or every four hours if taken manually at the South Tempe Water Treatment Plant. During 2007, the City of Tempe did not monitor or test for Dalapon and during a forty-nine hour period between October 18 and 20, 2008, Tempe did not complete all monitoring or testing for turbidity at one filter. Therefore, we cannot be sure of the quality of your drinking water during these times. There is nothing that you need to do at this time. The City has resumed monitoring for these contaminants at the required frequency. Although the absence of monitoring creates some level of uncertainty about the concentration of Dalapon in the drinking water, Tempe has not detected Dalapon above safe drinking water levels in previous or in subsequent (2008) monitoring periods. The turbidity of all filters combined was measured and was within the requirements of the safe drinking water standard during the forty-nine hours while the individual filter was not measured. For more information, please contact the City of Tempe Environmental Services Division at (480) 350-2678 or P.O. Box 5002, Tempe, Arizona, 85280.

Unregulated Contaminants

Radon - The U.S. Environmental Protection Agency (EPA) is preparing a regulation which will specify a Maximum Contaminant Level for Radon. Radon is a radioactive gas that occurs naturally in groundwater and is released from water into the air during household use. For additional information, call Arizona Radiation Regulatory Agency (ARRA) at (602) 255-4845 extension 244 or contact EPA's Radon Hotline (800-767-7236).

Cryptosporidium - Cryptosporidium is a microbial pathogen found in surface water throughout the U.S. Ingestion of Cryptosporidium may cause cryptosporidiosis, an abdominal infection. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals can overcome the disease within a few weeks. However, immuno-compromised people, infants and small children, and the elderly are at greater risk of developing life-threatening illness. Although filtration removes Cryptosporidium, the most commonly-used filtration methods cannot guarantee 100 percent removal. Our monitoring indicates the presence of these organisms in our source water. Current test methods do not allow us to determine if the organisms are dead or if they are capable of causing disease. Based on source water monitoring for Cryptosporidium at Tempe's two water treatment plants between October 2003 and October 2006, Tempe's source water has been determined to be low risk under EPA's regulations for cryptosporidium.

Special Information for Immuno-compromised People

Some people may be more vulnerable to contaminants in drinking water than is the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, persons with HIV, AIDS or other immune system disorders, some elderly, and infants can be particularly at risk for infection. These people should seek advice about drinking water from their healthcare providers. EPA/Center for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available through the Safe Drinking Water Hotline (800-426-4791).

Source Water Assessment Summary

Based on the information currently available on the hydrogeologic settings and the adjacent land uses in the specified proximity of the drinking water source(s) of this public water system, the Arizona Department of Environmental Quality has given a high risk designation for the degree to which this public water system drinking water source(s) are protected. A designation of high risk indicates there may be additional source water protection measures which can be implemented on the local level. This does not imply that the source water is contaminated nor does it mean that contamination is imminent. Rather, it simply states that land use activities or hydrogeologic conditions exist that make the source water susceptible to possible future contamination. For more information, please contact the Arizona Department of Environmental Quality at (602) 771-4641.

If other people, such as tenants, residents, patients, students, or employees, receive water from you, it is important that you provide this notice to them by posting it in a conspicuous location or by direct hand or mail delivery.

Substances of Frequent Interest	Unit	Average Value	Range of Values
Alkalinity	ppm	135	102 - 296
Aluminum	ppm	0.2	0.096 - 0.53
Bromide	ppm	0.15	ND - 0.27
Boron	ppm	0.16	0.09 - 0.27
Calcium	ppm	47.5	40 - 61
Chloride	ppm	97	33 - 125
Hardness	ppm	186	100 - 252
Hardness	grains /gallon	10.9	5.8 - 14.7
Iron	ppm	<0.05	ND - 1.2
Magnesium	ppm	19.1	15 - 25
Manganese	ppm	<0.001	ND
Nickel	ppb	<5.0	ND
pH	pH units	7.7	7.2 - 8.6
Potassium	ppm	5.2	4.1 - 5.7
Radon	pCi/L	346	ND - 688
Silica	ppm	15.9	9.1 - 32.5
Silver	ppm	<0.002	ND
Sodium	ppm	88.6	33 - 130
Sulfate	ppm	85.3	43.8 - 133
Total Dissolved Solids	ppm	479	440 - 716
Zinc	ppm	<0.02	ND



Consult our Web site at www.tempe.gov/waterquality/ccr.htm and, for further information, see U.S. Environmental Protection Agency (EPA) water information at www.epa.gov/safewater. For answers to questions about your water, call Tempe's Environmental Services Division at (480) 350-2678.

www.tapintoquality.com