



Tempe Municipal Court 2014 State of the Court Executive Summary



The judiciary’s primary purpose is to ensure that conflicts are adjudicated in a fair and neutral forum. The information contained in this Executive Summary State of the Court report demonstrates that during this past year not only have we continued to fulfill this purpose, but also have served the public through community outreach, education, and improving public access to the Court. This past year also has been spent engaging in endeavors to design and implement facilities’ projects to ensure that our employees have a clean, safe and efficient environment in which to work and serve the public. We analyzed best practices for staffing our management teams, and began strategic planning to accommodate technological changes in the practice of law, law enforcement and case management. This past year has been one of many changes, changes which enable us to continue to serve the public as mandated by the constitutions, statutes and administrative orders by which we abide. However, these changes have also enabled us to extend our public service beyond these mandates and we are honored by the opportunity to do so.

Mission
The Tempe Municipal Court is committed to providing the community with an independent judiciary, which serves the public by the fair and impartial administration of justice resulting in the enhancement of public trust and confidence in our court system.

MaryAnne Majestic
Presiding Judge
Tempe Municipal Court

FAST FACTS
⇒ Tempe Municipal Court is one of 172 limited jurisdiction courts in Arizona and is the fifth largest Municipal Court in the State in terms of case volume.
⇒ The Court has the highest case-to-personnel ratio and second highest revenue-to-expenditure ratio of the seven largest Municipal Courts in Maricopa County.
⇒ The Court has three Judges, two Commissioners and 33 staff positions.

» 2013 Operational Efficiencies & Accomplishments «

- Cost-per-Case — \$54.44, lowest of the seven largest Municipal Courts in Maricopa County.
- For every \$1 expended on Court operations, the Court collected \$2.60 in fines and fees in FY12/13.
- Collected \$236,100 in fines/fees and victim restitution by participating in Administrative Office of the Courts’ Tax Intercept Program (TIP); used TIP’s Nationwide Public Records Search program to assist collection efforts.
- Clearance Rate—103 percent, measured as the number of cases disposed compared to filed in FY12/13.
- Judge Majestic served for 2nd year as Presiding Judge of Maricopa County Regional Homeless Court. Served 117 homeless individuals for 31 participating courts.
- Mental Health Court , in its 10th year of operation, served 134 Seriously Mentally Ill (SMI) individuals.

» Community Outreach & Partnerships «

- Partner with Project Homeless Connect , Veteran Stand Down, & Veteran Stand Up, collaborations of government & community agencies to meet the needs of the homeless.
- Judge Majestic serves as Judicial Liaison to the Commission on Homelessness and Poverty, and Liaison to the Commission on Sexual Orientation and Gender Identity for American Bar Association.
- Partner with Social Services’ Adopt-A-Senior Program.
- Participate in the Valley Metro’s regional effort to enhance e-citations.
- Participate in local, regional and statewide community and court improvement efforts, including:
 - ◊ AZ Supreme Court Limited Jurisdiction Court Committee
 - ◊ Tempe Coalition to Reduce Underage Drinking & Drug Use
 - ◊ Tempe Criminal Justice Advisory Committee

» Fostering Education; Learning; Improving Public Access «

- Partner with Tempe Social Services’ Kids Zone for Law Day.
- Host Tempe Leadership Government Issues Day.
- Participate in Mayor’s Youth Advisory Committee Youth Town Hall.
- Judicial Officers instructing other judges statewide and updating judicial training materials.
- Redesigning accessibility process for the hearing impaired.
- Provide access for limited-English speakers through Language Access Plan, translated forms on Court website, & I-Speak cards for customers to indicate their language.

» Looking Forward to 2014 «

- Continue Capital Improvement Project to improve public service & preserve City assets by revitalizing Court facility.
- Complete an interface with the Department of Public Safety to enter criminal disposition information directly into the Arizona Criminal Justice Information System.
- Collaborate with IT Dept. & AZ Supreme Court to provide online public access to Court cases, & with IT Dept. on sustainability planning for Court’s case management system.
- Continue efforts to identify and develop meaningful performance measures.

Charges and Petitions Filed - FY 12/13, FY 11/12 and FY 10/11

Charge Types	FY 12/13		FY 11/12		FY 10/11	
	Charges	% of Total	Charges	% of Total	Charges	% of Total
Criminal (Traffic and Non-Traffic)	20,144	29%	17,608	23%	17,865	18%
Civil Traffic (Not Photo Enforcement)	21,567	32%	28,383	38%	24,430	25%
Civil Traffic Photo Enforcement only *	0	0%	4,277	6%	32,669	34%
Civil Other (Parking, Local Ordinances)	26,231	38%	23,971	32%	20,920	22%
Total Petitions Filed (All Types)	843	1%	917	1%	942	1%
Total	68,785		75,156		96,826	

*Photo Enforcement discontinued in July 2011; last filings received in September 2011

Customer Service - FY 12/13, FY 11/12 and FY 10/11

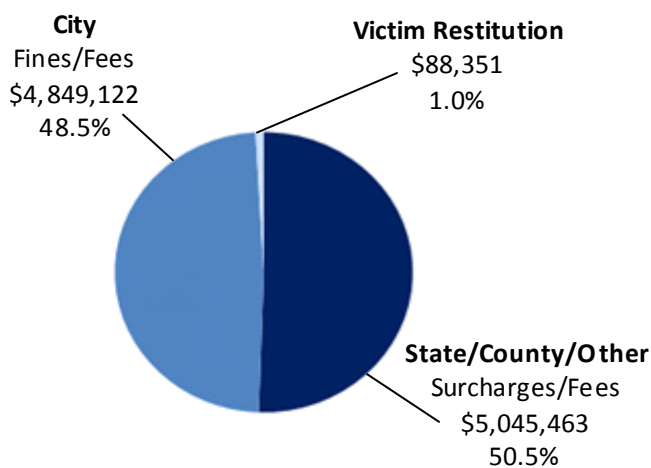
Measurement	FY 12/13	FY 11/12	FY 10/11
Court Visitors Screened through Security	137,084	149,224	160,194
Individuals Served at Public Window	55,189	57,721	58,522
Payments by Phone IVR */Call Center**	18,708/0	3,502/28,016	0/33,881
Payments IWR*	17,591	2,754	0
Mail/Filings Processed	28,154	29,856	43,975

* IVR = Interactive Voice Response System; IWR = Interactive Web Response System. IVR/IWR activated 4/24/12.

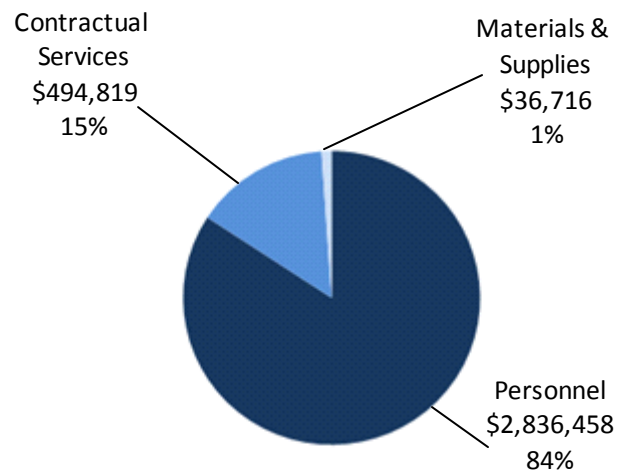
**Call Center operations discontinued July 2012.

FY12/13 Financial Information

Total monies collected by the Court in Fiscal Year 12/13 was \$9,982,936. Total City General Fund budgeted expenditures for Tempe Municipal Court for Fiscal Year 12/13 was \$3,367,993.



Revenue: What The Court Collects



Expenditures: What City Budgets for Court

Sources: Administrative Office of the Courts' Case Activity Report FY2012/13; Administrative Office of the Courts' Quarterly Revenue Survey FY2012/13; Tempe Municipal Court Monthly Workload Indicators from Themis; PeopleSoft Financials.