Access Tempe
A Disability Resource Guide

Diversity Office
31 E. 5th St., 2nd Fl.
Tempe, AZ 85281
diversity@tempe.gov
(480) 350-2905
Acknowledgements

Special Thanks to

• Ken Johnson, former Commissioner, City of Tempe, Commission on Disability Concerns, for providing inspiration and content for this project
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Contributors

• City of Tempe Diversity Department
• City of Tempe Commission on Disability Concerns
• Office of Equal Opportunity / Affirmative Action at Arizona State University
• Tempe Community Council
• Tempe Convention and Visitors Bureau

For more information on city services contact
City of Tempe Diversity Department – 31 E. Fifth St., Tempe, AZ 85281 Phone: 480/350-2905 FAX: 480/350-2709
www.tempe.gov/diversity/accesstempe.pdf
e-mail: diversity@tempe.gov

Tempe Convention and Visitors Bureau – 51 W. Third St., Suite 105 Tempe, AZ 85281 Phone: 480/894-8158
800/283-6734 FAX: 480/968-8004 www.tempecvb.com/

The access features reported in this guide are not intended to reflect compliance with any local, state or federal laws, regulations, codes or guidelines. It is not the intent of this guide to certify or guarantee that the businesses and organizations listed meet any of the required laws, regulations, codes or guidelines. A listing in this guide is not an endorsement of accessibility by the City of Tempe.

Every effort has been made to ensure the accuracy of the information contained in this guide at the time of printing. We advise that you call first to verify any possible changes.
Welcome to the City of Tempe

July 1, 2009

On behalf of the City of Tempe, welcome to our community! It is my privilege to introduce the 2009 Access Tempe brochure, a Disability Resource Guide, which has been a labor of heartfelt advocacy by our ADA Office with assistance from staff across the City of Tempe. The Access Tempe brochure is one facet of our mission to further promote business and citizen awareness of, involvement in, and support for our neighbors, visitors and family members with disabilities.

Tempe long has been a cooperative and inclusive place, in which differences are respected, and a wide range of talents, skill and abilities are encouraged. Our home is a place where we can always do better, but where most of us understand that in our differences, as well as our similarities, there is strength and power.

Our hope is that this guidebook will get better every year. Our goal is to set the standard across the nation, as we give you and our entire community the highest level of service and seamless accessibility.

Cordially,

Hugh Hallman, Mayor
City of Tempe
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Purpose and Goal of Access Tempe

ACCESS TEMPE is designed to educate Tempe residents and visitors of all ages and walks of life about the accessible features of the many fine public places in our city. We’ve paid close attention to the things that are important to people with disabilities and are pleased to offer a comprehensive guide of Tempe information that will make your stay enjoyable and effortless.

Use this Tempe information guide each time you look for a restaurant, visit one of our many hotels and resorts, plan a day of shopping or just want to have some fun in the sun. There are endless opportunities to have a great time in Tempe, whether you spend some time at one of the many Tempe parks, catch a show at ASU Gammage or want to experience the entertaining nightlife around the Mill Avenue District.

Feel free to provide feedback that will allow us to improve future Access Tempe issues. We would like to be updated on the subjects that are most important to individuals with disabilities in order to provide the latest and most relevant Tempe information regarding restaurants, shops, hotels and resorts. Send comments, suggestions, questions to diversity@tempe.gov

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City of Tempe Programs, Services & Facilities

The City of Tempe will reasonably modify its policies, practices and procedures in order to make them accessible to qualified persons with disabilities. For accommodations (such as an interpreter, alternative formats, etc.), or questions regarding Arizona disability accessibility, please call the Diversity office at 480/350-2905. For other questions, please call the City of Tempe switchboard: 480/967-2001 or TTY: 480/350-8400 or visit our website, www.tempe.gov.

Using and Obtaining a Disabled Parking Placard

All disabled parking placards are valid for parking in designated accessible parking spaces, no matter the state or country of origin. Make sure the state or province on the placard matches the license plate of the vehicle or you may be subject to a fine. Your placard allows you to park in all City of Tempe disability accessible spaces and most metered parking spaces without having to pay. All metered public parking is free in the Mill Avenue District to vehicles displaying disability plates or a placard. This is not the case on ASU campus where paid decals may be needed. Some private lots may not offer discounts to permit holders.

If you are from out of state or from another country and need a placard, you can obtain the application for a temporary travel placard online at www.azdot.gov/mvd/formsandpub/mvd.asp. Type in form number 96-0104. You can also call 602/255-0072 or TTY: 602/712-3222. You will need to visit an MVD office with the completed application and medical certification to obtain the placard.

Most other states and Canadian provinces honor Arizona disability plates and placards, However it is a good idea to contact the appropriate motor vehicle authorities when traveling.
City Hall - 31 E. Fifth St., Tempe 85281* - 480 /967-2001
Offices of the Mayor and City Council, other city administrative offices, Council Chambers in garden level with accessible restrooms and Automatic doors at main north entrance and Council Chamber entrance. Ramp from west parking lot (northwest corner) of garden level and City Hall. Accessible route on south side of west parking lot (no access to garden level). Assistive listening devices available upon request for residents and visitors to City Council meetings.

Orchid House - 21 E. 6th St. 2nd floor, Tempe, AZ 85281*
Community Development Department: 480/350-8028
Housing: 480/350-8950 TTY: 480/350-8913
City Attorney offices: 480/350-8227
Elevator and entrance (with automatic doors) on north side of building. Fully accessible public restrooms. Lowered counters and automatic doors in Housing Dept. offices for visitors with disabilities.

Municipal Building - 20 E. Sixth St., Tempe, AZ 85281*
Human Resources: 480/350-8278
24-hour Job line: 480/350-8217 TTY: 480/350-8400
Utilities Customer Service: 480/350-8361
Automatic doors at entrance and lowered counters.

* Accessible parking for above buildings in the lot west of city hall and in the parking structure to the east of city hall on 5th Street; on Sixth St. and underground parking with entrances off of Sixth & Seventh Streets. Parking in downtown Tempe is FREE at any metered space with disabled plates or placard.

Edna Vihel Center for the Arts
3340 S. Rural Rd., Tempe, AZ 85252 480/350-5287
Classes and workshops for children and adults. Arizona disability accessible parking on south side. South entrance has automatic door. Lift to stage.
Petersen House Museum - 1441 W. Southern Ave.,
Tempe, AZ 85282 480/350-5151


Tempe History Museum - 809 E. Southern Ave.,
Tempe, AZ 85282 480/350-5100

Automatic doors, lowered counters. Wheelchair available upon request. Docent-led tours and scripts of tours available with advance notice.

Tempe Public Library - 3500 S. Rural Rd.,
Tempe, AZ 85282 480/350-5500
TTY: 480/350-5050

Zoomtext on computers, limited collection of Braille books and magazines, descriptive videos, recorded books, large print books and magazines. Homebound delivery services for qualified Tempe Arizona disability residents. Wheelchair available. Youth Library has Braille and large print, as well as the Caitlin Benson collection which encourages children to respect differences and appreciate similarities in themselves and others through reading.

Tempe Center for the Arts - 700 W. Rio Salado Pkwy.,
Tempe, AZ 85281 480/350-2829 or 480/350-2822 (box office)

Theatrical and dance performances; wheelchair seating available. Accessible parking available.
Police Department & Tempe Municipal Courts
120-140 East Fifth St., Tempe, AZ 85281
Court: 480/350-8271 - Police: 480/350-8306

Secured, accessible public entrance; security officers provide additional assistance if needed. Accessible parking, fully accessible public restrooms, Braille signage, lowered counters and telephone. Wheelchair and Assistive listening devices available upon request. Specialized court services for qualified persons with serious mental illness.

Fire Administration & Fire Station 1
1400 East Apache Blvd., Tempe, AZ 85281 480/858-7200

Accessible parking, lowered counter, fully accessible public restrooms. Fire safety and emergency information for Arizona disability residents and visitors. Free blood pressure checks.

Adapted Recreation Activities & Services
www.tempe.gov/adaptedrecreation/ - 480/858-2469

The City of Tempe offers many recreational Arizona disability activities and programs designed for children and adults with disabilities. Programs and classes offered include:

- After School Programs for Teens
- Unified Bowling Sports Program
- Special Olympics Programs
- Summer Camp
- Dancing
- Baseball
- Bingo
- Children’s Swim Lessons
- And more Arizona disability activities!

The City of Tempe Adapted Recreation Program also offers a new Individual Assessment Program for Tempe residents who are having difficulty locating accessible recreation resources. Individuals may register at the Parks and Recreation Administration Office, 3500 S. Rural Rd. (2nd floor of the Tempe Public Library).
# Tempe Parks - Disability Information

**City of Tempe Parks & Recreation Department**  
3500 S. Rural Rd. | 480-350-5200 | TTY: 480-350-5050  
Fax: 480-350-5058 | www.tempe.gov/parks/

<table>
<thead>
<tr>
<th>Tempe Parks</th>
<th>Restrooms</th>
<th>Parking</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evelyn Hallman Park 1900 N. College Ave.</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Daley Park 1625 S. College Ave.</td>
<td>X</td>
<td>X</td>
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<tr>
<td>Escalante Community Center &amp; Park 2150 E. Orange St.</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Hanger Park 501 E. Knox Rd.</td>
<td>*</td>
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<tr>
<td>Indian Bend Wash Habitat Curry Rd &amp; Miller Rd.</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Jaycee Park 817 W. Fifth St.</td>
<td>*</td>
<td>X</td>
</tr>
<tr>
<td>Kiwanis Park 5500 S. Mill Ave. at All America Way</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Kiwanis Recreation Center 6111 S. All America Way</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Papago Park 1000 N. College Ave.</td>
<td>*</td>
<td>X</td>
</tr>
<tr>
<td>Pyle Adult Recreation Center 655 E. Southern Ave.</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Tempe Beach Park/Baseball Park</td>
<td>X</td>
<td>X</td>
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<tr>
<td>Tempe Diablo Stadium 2200 W. Alameda Drive</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Tempe Town Lake Marina 550 E. Tempe Town Lake Dr</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Westside Community Center 715 W. Fifth St.</td>
<td>*</td>
<td>X</td>
</tr>
</tbody>
</table>
X IN THE FOLLOWING CATEGORIES INDICATES: RESTROOMS - Door clearance of at least 32”, 5x5 turnaround space in restroom and/or stall. Roll under sink with 27” knee clearance. Grab bars on back wall and one side of toilet. Toilet height 17” - 19”; 18” center of toilet from closest wall/partition.

* INDICATES LIMITED ACCESSIBILITY

<table>
<thead>
<tr>
<th>Ramadas</th>
<th>Accessible Playground</th>
<th>Other Accessible Features</th>
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</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Accessible Lake Edge</td>
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<tr>
<td>X</td>
<td>X</td>
<td>Outdoor Court</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>Outdoor Courts; Zero Depth Entry Pool (seasonal)</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>Outdoor Courts</td>
</tr>
<tr>
<td>X</td>
<td></td>
<td>Accessible Multi-use Path</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>Splash Playground (seasonal), Outdoor Courts</td>
</tr>
<tr>
<td>X</td>
<td>X-Covered</td>
<td>Outdoor Courts</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Indoor Zero Depth Entry Pool</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
<td>Adult Activities &amp; Art Classes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Splash Playground (seasonal); Accessible Ball field; Boat Docks; Multi-use Paths; Water Fountains</td>
</tr>
<tr>
<td></td>
<td></td>
<td>72 Wheelchair Spaces; 72 Companion Spaces; ADA Accessible Dugouts; Assistance provided from ramps to seats upon request during Spring Training</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Water Muse &amp; Pool Plaza Art Features; Boat Dock; Multi-use Paths; Water Fountain</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Adjacent to Jaycee Park</td>
</tr>
</tbody>
</table>
City Streets & Sidewalks

Mill Avenue District
The Mill Avenue District is one of the most visited and exciting downtown areas in Arizona. Bounded by College Avenue to the east, Ash Avenue to the west, University Drive to the south and Rio Salado Parkway to the north, the downtown area is a dynamic, vibrant locale that features entertainment, restaurants, shopping and sporting events. The exceptional access features allow you to experience brick sidewalks, open-air cafes, and an incredible number of local and national special events year-round.

A minimum clearance of six feet is maintained on Mill Avenue District sidewalks, and accessible curb ramps exist at all intersections. Each of the major intersections is signalized. In nearly all cases, access to businesses and stores is from street level, with no stairs or steps up or down to Mill Avenue and downtown establishments. In addition, the transit system is ADA compliant. Every bus serving the entire City of Tempe is equipped with ramps which are functional on all routes and at all transit facilities.

Audible Pedestrian Signal Installations
Based on input from mobility instructors, many high use pedestrian crossings are equipped with Audible Pedestrian Signals to facilitate access for users with visual impairments.

These intersections include:
- Rural Rd. & Terrace Rd.
- Mill Ave. & Tenth St.
- University Dr. & Myrtle Ave.
- University Dr. & Smith Rd.
- Rural Rd. & Embassy Suites Dr.
- Apache Blvd. & McAllister Ave.
- University Dr. & College St.
- University Dr. & Van Ness Ave.
- Broadway Rd. & Roosevelt St.
- Baseline Rd. & Hardy Dr.
Arizona State University (ASU) Access for individuals with Disabilities

Established in Tempe in 1885 as Normal School in the Territory of Arizona, ASU is one of the premier metropolitan public research universities in the nation. Once a 20 acre cow pasture donated by leading citizens, ASU’s Tempe campus has grown to be a city within the City of Tempe and sits on 700 acres. Today the university enrolls more than 67,000 undergraduate, graduate and professional students on four campuses in metropolitan Phoenix, with the Tempe campus being the largest.

ASU has a history of campus accessibility, beginning in the late 1960s as large numbers of Vietnam veterans with disabilities selected to attend ASU under the GI bill. By 1973, ASU committed to providing access to all programs and facilities for students with disabilities and today is one of the most physically accessible campuses in the nation.

The following programs and facilities are examples of ASU’s progress and commitment to an accessible university and to students with disabilities.

- Priest Rd. & Darrow Dr.
- Apache Blvd. & College St.
- University Dr. & Forest Ave
- University Dr. & Evergreen Rd.
- Southern Ave. & Roosevelt St.
- Baseline Rd. & Kyrene Rd.
- McClintock Dr. & Campus Dr.
- Veterans Way & College St.
- Guadalupe Rd. & Lakeshore Dr.

- Rural Rd. & Lemon St.
- Mill Ave. & Seventh St.
- University Dr. & Hardy Dr.
- McClintock Dr. & Don Carlos Ave.
- Baseline Rd. & Darrow Dr.
- Apache Blvd. & Normal Ave.
- Alameda Dr. & 48th St.
- Broadway & Terrace
- Elliot Rd. & River Dr.

* Must depress pedestrian button for 4 seconds to get audible pedestrian signal.
Parking and On-campus Transportation

Visitor parking lots and structures include accessible parking. Call for accurate parking information and locations of disabled visitor parking lots/spaces. All FLASH and Intra-campus shuttle buses are accessible. 480/965-6406 - www.asu.edu/parking/

On-campus transportation is available to any student, faculty, staff and guests of the university with permanent or temporary physical disabilities through a “scheduled ride” system, available Monday through Friday from 7:10 am until 6:45 pm. The operational area is limited to the Tempe campus boundaries. To schedule rides, call 480/965-3055.

Disability Resource Center (DRC)

Working in partnership with ASU departments and community organizations, the Disability Resource Center facilitates a wide range of academic support services for any qualified ASU college student with a disability. The staff coordinates transition from high school and community colleges to the university, provides in-service training for faculty and staff, assists in resolution of accessibility issues and engages in community outreach and collaboration with all ASU campuses to assure appropriate services and assistance for all students with disabilities.

DRC services include:
- Note taking services
- Text conversions into Braille or electronic text
- Sign Language Interpreters
- Scholarships
- Testing Services
- Assistive technology training

For services and/or a related disability consultation, please schedule an appointment as far ahead of the date needed as possible:
480/965-1234  TTY: 480/965-9000
Fax: 480/965-0441  www.asu.edu/drc
TRiO Student Support Services

The TRiO Student Support Services mission is to support the retention and graduation of students with disabilities by fostering self-advocacy skills and academic success. The TRiO Student Support Services Tempe campus program is funded by the U.S. Department of Education to provide academic support to students with disabilities who are pursuing a baccalaureate degree at Arizona State University. Services include tutoring, instructional support, success coaching, career coaching, adaptive technology support, study skills workshops, and a laptop loan program. To be eligible, students must be: registered with the DRC, a U.S. citizen or a permanent resident, degree seeking, and motivated to complete a bachelor’s degree.

480/965-1234 TTY: 480/965-9000
Fax: 480/965-0441 www.asu.edu/studentaffairs/trio/

Office of Diversity

The office provides educational programs, assistance with assuring appropriate accommodations and access to ASU facilities and programs, and resolves disability complaints from ASU employees, students and members of the public.

480/965-5057 Fax: 480/965-6827
www.asu.edu/hr/diversity

Campus Student Housing

ASU is committed to providing living accommodations to meet personal requirements for students with disabilities. Modifications include but are not limited to, wheelchair accessible rooms, roll-in showers, non-key operating systems, telephone adaptions & flashing strobe lights or alarms.

480/965-1531 Fax: 480/965-1534
www.asu.edu/housing/
Educational/Research Buildings

ASU assures that educational and research facilities are accessible to students with a disability and in compliance with ADA requirements. When accessibility limitations exist, the university, through the DRC and Office of Diversity, works to assure accessible locations are available for classes and events.

Office of Classroom Management-
Adaptive Technology

Information Technology Classroom Support provides a variety of adaptive technology equipment for use in classrooms.

Hardware Resources:
- Assisted listening devices
- Closed captioning devices
- A mobile PC cart
- Headmasters
- Trackballs for computers
- Adjustable desks

Software Resources:
- Mediated classrooms are equipped with adaptive technology (JAWS, MAGic, MSAccessibility)
- Screen doors available in some mediated classrooms for macs

480/965-3342    Fax: 480/727-8206
www.asu.edu/it/fyi/classrooms/adaptive.html

ASU Libraries

ADA Services within the libraries enables ASU students, faculty, and staff with disabilities to access library materials and information. While members of the community with disabilities are welcome to do library research with our staff’s assistance, ASU affiliates will be
given precedence. The ADA Services room is located in Hayden Library on the lower concourse level. Workstations are equipped with adaptive technology. These workstations are also available in the Science, Architecture and Music Libraries. ADA Services staff encourages appointments when assistance is needed at any ASU Tempe campus library.

**Services and Adaptive equipment and software:**
- Orientation to the library and its materials
- Instruction on accessing and searching the library catalog, online databases and the Internet
- Assistance with library research skills
- Book retrieval and assistance with photocopying and printing during staffed hours
- Training provided for equipment and technology
- Workstations with adjustable height tables
- Headphones
- Adjustable lighting
- CCTV (Closed circuit TV)
- Braille printer, with Duxbury Braille Translator
- A variety of keyboards and mouse options
- Tracker 2000 to control screen cursor by head movements
- JAWS screen reader for reading text through voice translation
- ZOOMTEXT Xtra Level 2 for screen magnification and limited speech output for screen reading
- SofType on-screen keyboard allows text input for those who cannot physically access a standard keyboard
- Kurzweil 3000 and OpenBook converts printed or electronic material into text that is read aloud

480/965-0573       Fax: 480/965-3606  
TTY: 480/965-1547    lib.asu.edu/ada/hayden
Student Recreation Complex (SRC)  
Adaptive Recreation

The SRC’s Adaptive Sports and Recreation Program features a 9,000 sq. ft. weight room and offers a number of adaptive sports exercise equipment. The pool maintains a dry ramp for an easy transfer from a wheelchair into the water. This facility is open to students, staff and faculty. Staff help develop adaptations for activity participation.

The Adaptive Sports and Recreation Program at ASU encourages identification of new programs and activities to enhance a fun and supportive environment through recreation.

SRC Adaptive Sports Programs:
- Power soccer
- Goalball
- Tennis
- Table Tennis

If you use a power wheelchair, then Power Soccer is your sport. It’s played on a regulation basketball court with a goalie and three forwards on each side. The object is to outscore your opponents by driving an oversized 18” soccer ball across their goal line. The rules are similar to soccer and equipment needs are minimal. The wheelchairs are outfitted with plastic foot guards in order to protect the athlete’s feet and provide for a surface to control the ball.

Goalball is a highly competitive sport played three-against-three, indoors on a gym floor, primarily by blind and visually impaired athletes. It is played from the local school-gym level on up to the Paralympic, ‘Team USA’ level internationally. There are two teams playing against each other, with one on each end of a 60 x 40 foot court. All players are blindfolded to make the game fair.

480/965-2060  Fax: 480/965-3669  
src.asu.edu/adaptive
Tempe Facility Accessibility

**Sun Devil Stadium**

**Cart Services**
A cart service is provided for guests requiring assistance within the gates of Sun Devil Stadium. Carts will transport guests from inside the stadium gates to the main concourse upon arrival and from the main concourse to the stadium entrance gates upon departure.

**Event Day Ticket Purchase/Pick-up**
Short-term parking is available for guests purchasing or picking up tickets at the stadium ticket office. This area (Reserved South) is located at the northeast corner of College Street and Veterans Way and is available until three hours prior to the event. This is a pre-game service only.

**Accessible Event Day Parking**
There are disabled access parking spaces available during football games at Sun Devil Stadium. The accessible parking section is located in Lot 59 and can be accessed from either the north or south end of Packard Drive. A state issued disabled plate or placard must be presented with the appropriate ASU parking pass to enter this reserved area. Any spaces remaining beyond those held by season ticket holders will be made available on a first-come, paid basis. When this area is full, patrons will be directed to the next nearest accessible parking.

**Accommodations for the Hard of Hearing**
Assistive listening devices are available at the guest assistance centers located at field level behind Section 38 and on the main concourse behind Section 13. Closed captioning is shown on the Stadium Video Replay Board as well as on all television monitors within the stadium. TTY telephones are located at the guest assistance center located behind Section 38.
Seating
There is seating for persons with disabilities and wheelchair spaces dispersed throughout the stadium.

Elevators
Individuals with specific needs for elevator access to seating areas should contact Guest Services for more information at 480/965-3933 ext. 3683.

Restrooms
There are accessible and family restrooms throughout the stadium.

Service Animals
Service animals are allowed in the stadium to provide assistance to the animal’s owner.

Tickets
Individuals wanting accommodations should indicate the accommodation sought when purchasing a ticket so the ticket office may provide appropriate seating. A companion seat may be purchased for every accessible seat purchased.

Wells Fargo Arena
Located east of Sun Devil Stadium, Wells Fargo Arena is host to university sporting and academic events as well as concerts and shows.
**Wheelchairs**

Wheelchairs are provided for graduations and other public events, but are not available for athletic events. Wheelchairs can be checked out with a photo ID, at the north entrance of Wells Fargo Arena. Wheelchairs are not to leave the building and must be returned within 30 minutes of the end of the event. There are over 300 additional accessible seats provided for graduations and other public events.

**Disabled Access Parking**

Accessible parking is available in Lot 58. A state-issued disabled placard or license plate is required to park in this area.

**Accommodations for the Deaf or Hard of Hearing during University Commencements**

Closed captioning appears on all screens during the ASU graduation ceremony only. Individual students’ names are not closed captioned. American Sign Language (ASL) Interpreters also provide service during the Commencement Ceremony. ASL interpreters may be available for other graduation activities. Please contact the college or campus for the event you wish to attend.

For more information concerning accommodations provided at Sun Devil Stadium and Wells Fargo Arena, contact:

Office of Athletic Operations and Facilities: **480/965-3933**
  Mon. - Fri, 8 a.m. to 5 p.m., ask for Emily Holden at extension 9712

Stadium Ticket Sales: **480/965-2381**

Stadium Parking: **480/965-6209**

[thesundevils.cstv.com/facilities/asu-facilities.html](thesundevils.cstv.com/facilities/asu-facilities.html)
Cultural Facilities

ASU Gammage

ASU Gammage is a 3,000 seat, Frank Lloyd Wright designed performing arts center located on the southwest corner of ASU’s Tempe Campus, at Mill Avenue and Apache Boulevard.

Accommodations at ASU Gammage include:
- Disabled access parking spaces
- Accessible restrooms
- Accessible seating
- ASL-signed performances; audio-described performances and large print programs
- Infrared sound-enhancing headsets
- Wheelchairs available for use in the facility

Please request accommodations for patrons with disabilities when ordering tickets.

Box Office: 480/965-3434
TTY: 480/965-1871
(10-6 Mon.-Fri.; 10-5 Sat.; summer, 10-5 Mon.-Thurs.)

Group Services: 480/965-6678 (20 or more tickets)

Parking Hotline: 480/965-7275
Fax: 480/965-3583

www.asugammage.com

ASU Art Museum
480/965-2787 asuartmuseum.asu.edu

Center for Meteorite Studies
480/965-5734 meteorites.asu.edu

Mars Space Flight Facility
480/965-1790 esther.la.asu.edu/asu_tes
ASU Arboretum

The Arboretum encompasses the entire university campus, and is open to the public seven days a week, dawn to dusk, free of charge. It is used for research, teaching and recreation. Campus maps and Arboretum guides are available at:

Information Desk at the Memorial Union
480/965-5728 Fax: 480/965-5834
asu.edu/arboretum

Tempe Accessible Transportation

Tempe in Motion, Valley Metro & Metro

All Tempe buses are wheelchair accessible and equipped with ramps. Bus service operates from approximately 4:30 a.m. to 1 a.m., Monday through Saturday and from 5 a.m. to 10:30 p.m. on Sunday. Most Tempe bus routes operate every 15 minutes from 6 a.m. to 9 a.m. and 3 p.m. to 6 p.m., Monday through Friday. Tempe also has two free FLASH shuttles circulating the downtown Tempe/ASU area and five free Orbit routes serving Tempe neighborhoods north of the US 60. Bus service is available on all major holidays with service following Sunday schedules. Metro light rail uses low floor vehicles, allowing all passengers (especially those using wheelchairs, etc.) to board quickly and easily. The stations are fully accessible and designed to maximize shade, safety and ease of use. Each vehicle has four wheelchair areas. Computer-controlled acceleration and braking systems ensure smooth starts and stops, and there is minimum lateral movement of the trains. Wheelchair tie-downs are not needed.
METRO (Light Rail) Hours and Frequency

Weekdays Hours: Trains begin the first full westbound trip from Sycamore Station at 4:35 a.m.; eastbound from Montebello Station at 4:40 a.m. The last full trip of the day begins at 11 p.m. (except for Friday night), arriving at the opposite end of the line at midnight.

Weekends (Fri. Night - Sun. Morning) Hours: Trains begin the first full trip of the day at 5 a.m. at the end-of-the-line stations. On Friday and Saturday night, the last full trip of the day begins at 2 a.m., arriving at the opposite end of the line at 3 a.m.

Frequency: Trains arrive every 15 minutes between 6 a.m. and 7 p.m.; all other hours, every 20 minutes. (Hours and frequency are subject to change.)

Reduced local fares are available for seniors, ages 65 and older and for people with disabilities. Reduced bus and light rail fares:

- **1 ride:** $0.85.
- **All-Day Pass:** $1.75.
- **3-Day Pass:** $5.25.
- **7-Day Pass:** $8.75.
- **31-Day Pass:** $27.50.

Dial-a-Ride

Dial-a-Ride services are designed for passengers who are unable to access local bus service. Dial-a-Ride is a shared-ride service, meaning the driver may pick up or drop off other passengers before taking you to your destination. In most cases, you can travel within any given Dial-a-Ride service area without transferring to another vehicle. Destinations within another service area may require a transfer to another Dial-a-Ride provider. Dial-a-Ride can help you coordinate transfers.

All ADA trips must be reserved at least one day (up to 14 days) in advance. Subscription trips made on a regular, predictable basis (work trips, for example) require reservations and in some areas may be booked several weeks in advance. For reservations, please
contact East Valley Dial-a-Ride at 480/633-0101 or visit

Phoenix Sky Harbor International Airport

With nearly 1,500 flights arriving and departing daily, Sky Harbor International Airport is one of the busiest in the country and one of the most accessible by providing vehicles for personal accessible travel and for elderly and disabled public transportation.

Accessibility features of Sky Harbor Airport

- Curb cuts
- Crosswalks
- Sidewalks
- Level entrances
- Automatic doors
- Elevators
- Ramped access to all lobbies and gate areas

phoenix.gov/skyharborairport/customer-service/special-needs.html

Flying Tips

When making reservations, tell your agent about elderly and disabled transportation accommodations you need and whether you are traveling with a service animal, wheelchair, or oxygen. If you want your power chair batteries to travel with you, check with your airline about the proper way to carry them.

Accessible Phones

Hearing aid compatible, amplified and text telephones (TTY) are available in each terminal. TTY pay phones are located on each level and at baggage claim in Terminals 2, 3, and 4.

Local Relay number: 800/367-8939
Aviation staff: 800/781-1010
Braille Menus
Braille menus are available upon request at restaurants in Terminals 3 and 4 and in the lounge in Terminal 2.

Wheelchairs
To get a wheelchair accessible vehicle or elderly and disabled transportation at Sky Harbor, ask any Sky Cap or any Information Counter personnel. Lowered telephones, automatic teller machines, accessible restrooms and accessible drinking fountains are located throughout the terminals.

Automobile/Low Profile Vehicles
Convenient parking is available for all accessible vehicles displaying disability plates or placards.

High Profile Vehicle Parking Locations:
- Terminal 2 Upper Level near elevators
- Terminal 4 Lot at east end of terminal
- East Long Term Lot east of Terminal 4
- West Economy
- Tonto Holiday Lot

Rental Cars with Hand Controls
- Avis: 800/796-8471
- Budget: 800/227-3678
- Hertz: 602/267-8822
- National: 602/275-4771
Lift-Equipped Vans

- AVA Wheelchair Van Rentals of Phoenix: 866/333-1594
- Super Shuttle: 800/258-3826
- Wheelers, Inc.: 800/456-1371
- Handi Vans AZ: 480/747-7510

Taxis

- AAA Cab: 602/437-4000
- Allstate: 602/275-8888
- Discount: 602/266-1110

For more information on elderly and disabled transportation, go to phoenix.gov/aviation/index.html or call 602/273-3300.

Community Service Organizations

Community Information & Referral (CIR)

CIR’s 24-hour Help Hotline’s Information and Referral Specialists voice and TTY are available by phone all day every day.
Voice and TTY: 602/263-8856
Voice and TTY from area codes (520) & (928): 800/352-3792
www.cir.org

Arizona Bridge to Independent Living

5025 E. Washington St – Suite 200, Phoenix, AZ 85034
602/256-2245 www.abil.org

The Arizona Bridge to Independent Living (ABIL) is a private, non-profit corporation that provides services for disabled in Arizona. ABIL’s programs include Information and Referral, Peer Support, Home Modifications, Independent Living Skills Instruction, Personal / Home Health Assistance, Americans with Disabilities Act Training and Compliance Surveys, Consumer Advocacy, and a variety of other community integration and transitional services.
The **Disability Empowerment Center of Arizona (DEC)** is the new home of Arizona Bridge to Independent Living (ABIL) and seven other non-profit organizations that serve people with disabilities. Each organization shares a common history and vision for the future. The 45,000 square-foot center, located at 5025 E. Washington St. in Phoenix, opened for business in October 2008. In addition to ABIL, the DEC will house the Arizona Center for Disability Law, Raising Special Kids, the Arizona Chapter of the National Multiple Sclerosis Society, Joni & Friends, the Statewide Independent Living Council, Arizona Autism United, the Arizona Spinal Cord Injury Association, PRN Medical Services and possibly others.

**The ARC of Tempe** - 501 E. Broadway Rd., Tempe  
480/966-8536 www.tempearc.org  
Email: programdirector@tempearc.org

The ARC of Tempe is a non-profit organization serving individuals with developmental disabilities. The program mission is to enhance and maintain the quality of life of individuals with disabilities through recreational, educational and socialization programs, as well as promote independent leisure and daily living skills.

**Arizona Center for the Blind & Visually Impaired (ACBVI)**  
3100 E. Roosevelt St., Phoenix 602/273-7411

The ACBVI is committed to “enhancing the quality of life for people who are blind or otherwise visually impaired.” Services are available to adults who are legally blind or visually impaired as well as those who have a degenerative eye condition which may eventually become a visual impairment. Services are offered separately or concurrently according to the individual needs of the qualifying client.
The Centers for Habilitation (TCH) - 215 W. Lodge Dr., Tempe
480/838-8111    www.tch-az.com
TCH provides services for disabled in Arizona to support, care for
and empower children and adults with developmental and physical
disabilities. TCH Services improve quality of life, alleviate barriers
to independence and help Arizonans reach their full potential. TCH
provides early intervention and therapy for infants and toddlers, day
activities and life skill instruction for adults, special day services for
seniors, congregate living settings, attendant care, respite sitters,
employment training and job placement.

ARTability - 502 W. Roosevelt, Phoenix
602/757-8118    www.artability.org
ARTability is a consortium of state-wide theatre
groups and museums dedicated to providing
services for disabled in Arizona through the idea
of making art more accessible to wheelchair users and those with
loss of vision and/or hearing. ARTability provides site consultations,
recommendations for American Sign Language interpreters and
Audio Describers, as well as a quarterly newsletter.

Arizona Commission for the Deaf and Hard of Hearing (ACDHH)
- 400 W. Washington St. Room 126, Phoenix
602/542-3323     800/352-8161 (in state)
TTY: 602/364-0990    www.acdhh.org
Established in 1977 to ensure, in partnership with the public and
private sector, accessibility for the deaf and hard of hearing to
improve their quality of life. ACDHH provides the following services:
telecommunications relay services and equipment distribution,
outreach and education, advocacy, community development and
information.
City of Tempe Commission on Disability Concerns
Diversity Department, 31 E. Fifth St., Tempe
480/350-2905
The City of Tempe Commission on Disability Concerns became a formal City commission in 1997. Its mission is to provide services for disabled in Arizona and to “advocate for disability issue awareness, equal access and full community integration and to seek resolution of the concerns of people with disabilities for the benefit of all the people of Tempe.”

For more than 25 years, the Foundation for Senior Living (FSL) has worked to improve the quality of life for individuals and families, especially the most vulnerable members of our community. FSL offers services for disabled in Arizona facing issues of ability, aging, housing, illness and isolation. In Tempe, FSL operates Tempe Adult Day Health Care offering quality care from trained professionals, including nursing supervision, individualized care plans, nutritious meals and snacks, community outings, special events, recreational and social activities and transportation to and from the Centers.

Easter Seals Arizona - 2850 N. 24th St., Phoenix, AZ 85008 602/266-5976, 602/468-3424 TTY phoenix.easterseals.com
Easter Seals Arizona assists people with disabilities and older adults to live their lives with equality, dignity and independence. Services include:

- Adapted Respite and Recreation
- Adult Day Services
- Early Intervention services for children with developmental disabilities
- Head Start
• SCSEP (Title V) job training and placement for low-income adults 55 and older
• Speech, Occupational and Physical
• Transportation planning and travel assistance

Sun Sounds of Arizona - 2323 W. 14th St., Tempe
480/774-8300  www.sunsounds.org
Sun Sounds of Arizona provides audio access services for disabled in Arizona and for people in the southwest who cannot read print due to a disability.

Tempe Community Council - 34 E. Seventh St. Building A, Tempe
480/858-2300  www.tempe.gov/tcc
The Tempe Community Council (TCC) was founded in 1972 to provide a means for individuals and organizations to act together to identify and plan for needed social service programs in our community. As part of the Tempe People Improvement Plan, TCC recently convened a volunteer citizen-based Task Force on Disability Issues to plan for the future needs of people with disabilities in Tempe. This report is available on the TCC website. TCC also provides planning, research, education and advocacy to improve the funding and policies effecting human services and functions as a program incubator.

Valley Center of the Deaf - 3130 E. Roosevelt St., Phoenix
602/267-1921 V/TTY  www.vcdaz.org
Valley Center of the Deaf (VCD) is a private, non-profit, social service agency serving the deaf, hard of hearing, late-deafened and deaf blind of Maricopa County. For over 25 years VCD has been providing a variety of services for disabled in Arizona with sensory disabilities including employment services, interpreting and a technology demonstration center. VCD also provides cultural and social activities such as golf tournaments, interpreted plays, picnics and sign language classes.
Advocates for the Disabled, Inc.
5060 N 19th Ave. Ste. 306, Phoenix
602/212-2600  800/875-2272
TTY: 602/212-2702 www.cirs.org/homepage/advocates

Advocates for the Disabled, Inc. (AFD), is a one-of-a-kind organization providing services for disabled in Arizona and offering a “hand-up” to disabled individuals of our community, when it comes to navigating through the Social Security Disability claims process and other social service needs. When one is sick, disabled, homeless/low income, or has the challenges of a behavioral health issue, securing benefits is a daunting task. AFD is often the “last link of hope” for many Arizona families. Since 1970, AFD has had an unduplicated Disability Claims Program. Since 1994, AFD has been providing a certified fiduciary program for individuals who have a payee manage their benefits. AFD also provides community outreach and education of its programs.

Tempe Medical and Mobility

Hospitals

Banner Desert Medical Center
1400 S. Dobson Rd., Mesa, AZ 85202
480/512-3000

Tempe St. Luke’s Hospital
1500 S. Mill Ave., Tempe, AZ 85281
480/784-5500

Urgent Care Facilities

U.S. HealthWorks
1492 South Mill Avenue Suite 101, Tempe, AZ 85281
480/921-2273
Advanced Urgent Care
1804 W. Elliot Rd., Tempe, AZ 85283
480/456-0444

Protea Medical Center
1801 S. Jen Tilly Lane Suite B-10, Tempe AZ 85281
480/557-9095

Concentra Urgent Care
950 W Southern Avenue, Tempe, AZ 85282
480/968-7200

ExpressCare
2034 S. Alma School Rd., Mesa, AZ 85210
480/831-0150

Nextcare Urgent Care
600 S. Dobson Rd., Mesa, AZ 85212
800/639-8227

Durable Medical Equipment (DME) Sales & Service
Access of Arizona (Elevators, platform lifts, stair lifts, etc.)
510 S. 52nd St. #104, Tempe, AZ 85281
800/265-3772

AZ Lifts 4 Less (vehicle lifts, wheelchairs, scooters)
24/7 emergency services available
325 S Westwood, Mesa, AZ 85210-8400
480/615-6466

HealthCare Supply Network (DME)
5030 S. Mill Ave. D18, Tempe, AZ 85282
480/829-7181
Leeden Wheelchair Lift & Sport (sales & service of wheelchairs, scooters, veh. conv.) emergency services available
1704 E. Curry Rd. #101, Tempe, AZ 85201
480/966-2372

Mobility Center (DME, wheelchair, scooter sales & service)
134 N. Dobson Rd., Mesa, AZ 85210
480/890-0878

Southwest Mobility, Inc.
4406 E. Main St. #110, Mesa, AZ 85205
480/654-2292

Other Mobility Services

Handi Vans (accessible van & wheelchair rentals)
480/747-7510

Scootaround (mobility equipment rentals)
888/441-7575

Wheelchair Getaways (accessible vehicle rentals)
5932 E. Presidio Rd., Scottsdale, AZ 85254
602/494-8257

Vehicle Modification

Quality Vans
1865 S. Indian Bend Rd., Tempe, AZ 85281
480/464-7007

VMI-Vantage Mobility Int'l
5202 S. 28th Pl., Phoenix, AZ 85019
602/243-2700
Home Health Care

614 Comfort Keepers #614
2020 S Mill Ave., Tempe, AZ 85282
480/303-0051

Senior Helpers
6619 North Scottsdale Road · Scottsdale, AZ 85250
480/621-6672

Bayado Nurses
4820 S. Mill Ave. #201, Tempe, AZ 85282
480/820-1700

Home Health Care Services
2421 E. Southern Ave. #1, Tempe, AZ 85282
480/413-9087

Gentiva Health Services
2222 S. Dobson Rd., Mesa, AZ 85202
480/838-5553

Odyssey HealthCare
202 E. Earll Dr. #160, Phoenix, AZ 85012
480/413-9800
Tempe Shopping Areas

Tempe Marketplace
2000 E. Rio Salado Pkwy., Tempe, AZ  85281
602/553.2663
www.tempemarketplace.com

Arizona Mills
5000 Arizona Mills Cir., Tempe, AZ 85282
480/491-7300
www.arizonamills.com

IKEA
2110 W. IKEA Way, Tempe, AZ 85284
480/785-8209
www.ikea-usa.com

Mill Avenue District
310 S. Mill Ave. Suite 150, Tempe, AZ 85281
480/921-2300
www.downtowntempe.com

Tempe Visitor Information

The Tempe Convention & Visitors Bureau
51 W. 3rd st., Suite 105, Tempe, AZ  85281
480/894-8158 or 800/283-6734
www.exploretempe.com
Tempe Lodging

Find an Accessible Hotel Room

Tempe, Arizona has exceptional Southwestern style hotels and resorts that range from affordable budget properties to luxury accommodations with handicap accessible hotel room options. The Tempe Convention & Visitors Bureau represents over 30 hotels, all featuring a variety of amenities such as in-room Internet access, refreshing pools, dining options and spacious rooms. Additional lodging facilities are also included.

The following chart shows the Tempe hotels and resorts that are equipped with accessible hotel and room accommodations. They include accessible parking, van accessible parking, roll-in showers, equipment for deaf and hard of hearing, and Braille signage. The Braille signage/raised letters appear on guest rooms, meeting rooms, elevators and public restrooms. The featured amenities in accessible hotel rooms are provided to guests for the most comfort and convenience while in Tempe.

Tempe is a very accessible city and welcomes visitors from all areas with all types of lifestyles. Once you find the place that will fit your needs, enjoy all the excitement, entertainment and family fun that Tempe has to offer.

To find out more information about a specific hotel or resort, visit our Arizona Hotels and Resorts page to contact a location directly.
**Tempe Lodging**

Access specialists and volunteers with the City of Tempe inventoried the following properties. More information is available on the Tempe CVB website.

<table>
<thead>
<tr>
<th>PARKING</th>
</tr>
</thead>
<tbody>
<tr>
<td>A = Accessible parking, V = Van accessible parking, U = Universal parking spaces</td>
</tr>
</tbody>
</table>

**X IN THE FOLLOWING CATEGORIES INDICATES:**

- **ENTRY** – Continuous accessible route at least 36” wide throughout structure. Door clearance of at least 32”.
  Ramp, level or sloped entry 1:12 or less.

- **ROOMS** - Door clearance of at least 32”, 36” clear path to room features. Environmental controls 48” or lower.

- **ROLL-IN SHOWERS** - 5’X 5’ turnaround space. Handheld shower. Shower chair/bench. Threshold less than 1/4”.

<table>
<thead>
<tr>
<th>Tempe Lodging</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Airport Quality Inn Tempe / ASU</strong>&lt;br&gt;480-774-2500, 800-228-5151</td>
<td>A/V</td>
<td>X</td>
</tr>
<tr>
<td><strong>America's Best Value Inn Tempe University</strong>&lt;br&gt;480-968-7871, 800-831-4667</td>
<td>A/V</td>
<td>X</td>
</tr>
<tr>
<td><strong>Best Western Inn of Tempe at ASU</strong>&lt;br&gt;480-784-2233, 800-784-2811</td>
<td>A</td>
<td>X</td>
</tr>
</tbody>
</table>
**BATHROOMS** - Door clearance of at least 32”, 5x5 turnaround space in restroom and stall. Roll under sink with 27” knee clearance. Grab bars on back wall and one side of toilet. Toilet height 17” - 19”.

**EQUIPMENT FOR DEAF & HARD OF HEARING/BRAILLE SIGNAGE**

- **D** - Equipment for deaf & hard of hearing available (minimum of TTY & visual fire alarm).

- **B** - Braille/raised letters 60” above finish floor level on latch side of doors for guest rooms, meeting rooms, elevators and public restrooms.

*INDICATES LIMITED ACCESSIBILITY*

This is not a complete list of all accessible properties in Tempe, and their listing in this guide is not an endorsement by the City of Tempe. The access features reported are not intended to reflect compliance with any local, state or federal laws, regulations, codes or guidelines. It is not the intent of this guide to certify or guarantee that the businesses and properties listed meet any of the required laws, regulations, codes or guidelines.

<table>
<thead>
<tr>
<th>Roll In</th>
<th>Bathrooms</th>
<th>Braille</th>
</tr>
</thead>
<tbody>
<tr>
<td>4:X</td>
<td>1:X</td>
<td>*D/B</td>
</tr>
</tbody>
</table>

| 4:*Less than 36” Clear Path | 1:Unavailable for Survey | *Less than 5x5’ Clear Space | *B |

| 4:X | 2:*No Handheld Shower | X | D/*B |

39
<table>
<thead>
<tr>
<th>Tempe Lodging</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>The Buttes, A Marriott Resort</td>
<td>A/Valet</td>
<td>*Steep Slope to Entrance</td>
</tr>
<tr>
<td>602-225-9000, 800-843-1986</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Candlewood Suites Tempe</td>
<td>A/V</td>
<td>*Less than 36” Clear Path</td>
</tr>
<tr>
<td>480-777-0440, 888-CANDLEWOOD</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Comfort Inn &amp; Suites Tempe / ASU</td>
<td>A/V</td>
<td>X</td>
</tr>
<tr>
<td>480-966-7202, 888-966-7202</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Comfort Suites Airport Tempe</td>
<td>A</td>
<td>X</td>
</tr>
<tr>
<td>480-446-9500, 800-424-6423</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Country Inn &amp; Suites by Carlson - Tempe</td>
<td>A/V</td>
<td>X</td>
</tr>
<tr>
<td>480-345-8585, 800-456-4000</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Country Inn &amp; Suites Phx Airport/Tempe</td>
<td>A/V</td>
<td>*Short Steep Slope</td>
</tr>
<tr>
<td>480-858-9898, 800-456-4000</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Courtyard by Marriott - Tempe Downtown</td>
<td>A/V</td>
<td>X</td>
</tr>
<tr>
<td>480-966-2800, 800-321-2211</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Days Inn - Tempe ASU</td>
<td>A/V</td>
<td>X</td>
</tr>
<tr>
<td>480-968-7793, 800-696-2554</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Embassy Suites Phoenix/Tempe</td>
<td>U</td>
<td>*Short Steep Slope</td>
</tr>
<tr>
<td>480-897-7444, 800-362-2779</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Roll In</td>
<td>Bathrooms</td>
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<tr>
<td>-----------</td>
<td>---------</td>
<td>-----------</td>
</tr>
<tr>
<td>8:X</td>
<td>4:X</td>
<td>X</td>
</tr>
<tr>
<td>7:X</td>
<td>2:Unavailable for Survey</td>
<td>*Grab Bars Not in App. Place</td>
</tr>
<tr>
<td>5:X</td>
<td>1:X</td>
<td>X</td>
</tr>
<tr>
<td>4:*Less than 36” Clear Path</td>
<td>1:Unavailable for Survey</td>
<td>X</td>
</tr>
<tr>
<td>2:Unavailable for Survey</td>
<td>Unavailable for Survey</td>
<td>Unavailable for Survey</td>
</tr>
<tr>
<td>6:X</td>
<td>1:*Less than 5x5’ Clear Path</td>
<td>*Less than 5x5’ Clear Path</td>
</tr>
<tr>
<td>13:*Less than 36” Clear Path, Fixtures Above 48”</td>
<td>7:* Shower Bench on request</td>
<td>X</td>
</tr>
<tr>
<td>2:Threshold over 1/4”, Fixtures Above 48”</td>
<td>N/A</td>
<td>*Very Limited Access</td>
</tr>
<tr>
<td>2:X</td>
<td>2:X</td>
<td>X</td>
</tr>
<tr>
<td>Tempe Lodging</td>
<td>wheelchair Access</td>
<td>Accessibility Notes</td>
</tr>
<tr>
<td>----------------------------------</td>
<td>--------------------</td>
<td>-------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Fiesta Resort Conference Center</td>
<td>A/U</td>
<td>*Steep Ramp Lacks App. Handrails</td>
</tr>
<tr>
<td>480-967-1441, 800-528-6481</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Four Points By Sheraton Phx/Tempe/ASU</td>
<td>A/V</td>
<td>X</td>
</tr>
<tr>
<td>480-968-3451</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hampton Inn &amp; Suites Tempe/ASU</td>
<td>A/V</td>
<td>X</td>
</tr>
<tr>
<td>480-675-9799, 800-426-7866</td>
<td></td>
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</tr>
<tr>
<td>Hawthorn Suites Tempe</td>
<td>A</td>
<td>X</td>
</tr>
<tr>
<td>480-633-2744, 800-527-1133</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Holiday Inn Express Hotel &amp; Suites - Tempe</td>
<td>A/V</td>
<td>X</td>
</tr>
<tr>
<td>480-831-9800, 800-833-1516</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hyatt Place - Tempe/Phoenix Airport</td>
<td>A/V East End</td>
<td>X</td>
</tr>
<tr>
<td>480-804-9544, 800-833-1516</td>
<td></td>
<td></td>
</tr>
<tr>
<td>LaQuinta Inn - Tempe</td>
<td>A/U</td>
<td>*Short Steep Slope</td>
</tr>
<tr>
<td>480-967-4465, 800-531-5900</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Marriott Spring Hill Suites</td>
<td>A/V</td>
<td>X</td>
</tr>
<tr>
<td>480-752-7979, 888-287-9400</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Marriott TownePlace Suites</td>
<td>A</td>
<td>X</td>
</tr>
<tr>
<td>480-345-7889, 800-257-3000</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Roll In</td>
<td>Bathrooms</td>
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</tr>
<tr>
<td>Tempe Lodging P</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fiesta Resort Conference Center</td>
<td>480-967-1441, 800-528-6481</td>
<td>A/U *Steep Ramp</td>
</tr>
<tr>
<td></td>
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<td>Lacks App.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Handrails</td>
</tr>
<tr>
<td>Four Points By Sheraton</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phx/Tempe/ASU</td>
<td>480-968-3451</td>
<td>A/V X</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4X 2X X D/B</td>
</tr>
<tr>
<td>Hampton Inn &amp; Suites Tempe/ASU</td>
<td>480-675-9799, 800-426-7866</td>
<td>A/V X</td>
</tr>
<tr>
<td></td>
<td></td>
<td>8:*Less than 36” Clear Path</td>
</tr>
<tr>
<td></td>
<td></td>
<td>X D/*B</td>
</tr>
<tr>
<td>Hawthorn Suites Tempe</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>480-633-2744, 800-527-1133</td>
<td>A X</td>
</tr>
<tr>
<td></td>
<td></td>
<td>5:X 1:X X D/B</td>
</tr>
<tr>
<td>Holiday Inn Express Hotel &amp; Suites - Tempe</td>
<td>480-831-9800, 800-833-1516</td>
<td>A/V X</td>
</tr>
<tr>
<td></td>
<td></td>
<td>7:X 2:X X D/*B</td>
</tr>
<tr>
<td>Hyatt Place - Tempe/Phoenix</td>
<td>480-804-9544, 800-833-1516</td>
<td>A/V East End X</td>
</tr>
<tr>
<td></td>
<td></td>
<td>7:*Less than 36” Clear Path to Thermostat</td>
</tr>
<tr>
<td></td>
<td></td>
<td>X *D/B</td>
</tr>
<tr>
<td>LaQuinta Inn - Tempe</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>480-967-4465, 800-531-5900</td>
<td>A/U *Short Steep Slope</td>
</tr>
<tr>
<td></td>
<td></td>
<td>*Less than 5x5’ Clear Path</td>
</tr>
<tr>
<td>Marriott Spring Hill Suites</td>
<td>480-752-7979, 888-287-9400</td>
<td>A/V X</td>
</tr>
<tr>
<td></td>
<td></td>
<td>5:*Less than 36” Clear Path</td>
</tr>
<tr>
<td></td>
<td></td>
<td>X D/B</td>
</tr>
<tr>
<td>Marriott TownePlace Suites</td>
<td>480-345-7889, 800-257-3000</td>
<td>A X</td>
</tr>
<tr>
<td></td>
<td></td>
<td>5:X 1:X X *D/B</td>
</tr>
<tr>
<td>Tempe Lodging</td>
<td></td>
<td></td>
</tr>
<tr>
<td>-------------------------------------</td>
<td>---</td>
<td>------------------------</td>
</tr>
<tr>
<td>Quality Inn Tempe Airport</td>
<td>U</td>
<td>*Short Steep Slope</td>
</tr>
<tr>
<td>480-967-3000, 800-4-CHOICE</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ramada Limited Tempe ASU</td>
<td>A/V</td>
<td>X</td>
</tr>
<tr>
<td>480-736-1700, 800-272-6232</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Red Roof Inn - Tempe/Phoenix Airport</td>
<td>A/V</td>
<td>*Short Steep Slope</td>
</tr>
<tr>
<td>480-449-3205, 800-733-7663</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Residence Inn by Marriott - Tempe</td>
<td>A/V</td>
<td>*Short Steep Slope</td>
</tr>
<tr>
<td>480-756-2122, 800-835-6205</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sheraton Phoenix Airport Hotel</td>
<td>A/V</td>
<td>X</td>
</tr>
<tr>
<td>480-967-6600, 800-346-3049</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SpringHill Suites by Marriott Phx./</td>
<td>A/V</td>
<td>X</td>
</tr>
<tr>
<td>Tempe</td>
<td>480-968-8222, 888-287-9400</td>
<td></td>
</tr>
<tr>
<td>Tempe Mission Palms Hotel</td>
<td>A</td>
<td>X</td>
</tr>
<tr>
<td>480-894-1400, 800-547-8705</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tempe Super 8 Motel</td>
<td>A</td>
<td>*Short Steep Slope to Office</td>
</tr>
<tr>
<td>480-967-8891, 800-848-8888</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Twin Palms Hotel</td>
<td>A</td>
<td>*Steep and Circuitous Access Route</td>
</tr>
<tr>
<td>480-967-9431, 800-367-0835</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Roll In</td>
<td>Bathrooms</td>
<td>Braille</td>
</tr>
<tr>
<td>---------</td>
<td>------------</td>
<td>---------</td>
</tr>
<tr>
<td>2: Less than 36” Clear Path</td>
<td>2X</td>
<td>*Less than 5x5’ Clear Space, Clearance at Sink Less than 27”</td>
</tr>
<tr>
<td>3:</td>
<td>N/A</td>
<td>X</td>
</tr>
<tr>
<td>4:*Less than 48”, Less than 36” Clear Path</td>
<td>2:X</td>
<td>X</td>
</tr>
<tr>
<td>5:*Less than 36” Clear Path</td>
<td>2:X</td>
<td>X</td>
</tr>
<tr>
<td>6:*Less than 36” Clear Path, Peephole Higher than 48”</td>
<td>3:*Less than 5x5’ Clear Space</td>
<td>Clearance at Sink Less than 27”</td>
</tr>
<tr>
<td>4:X</td>
<td>N/A</td>
<td>*Towel Rack over Back Toilet Grab Bar</td>
</tr>
<tr>
<td>6:X</td>
<td>6:*Threshold Above 1/4”</td>
<td>X</td>
</tr>
<tr>
<td>10:*Less than 36” Clear Path</td>
<td>3:*Less than 5x5’ Clear Space</td>
<td></td>
</tr>
</tbody>
</table>

Notes:
- **A/V**: Accessible
- **D/B**: Dual Bathrooms
- **T**: Towel
- **D**: Drain
- **B**: Backplate
- **S**: Sink
- **T**: Toilet
- **E**: Elevator
- **P**: Pool
- **R**: Restaurant
- **B**: Bar
- **C**: Coffee
- **M**: Meeting Room
- **S**: Spa
- **F**: Fitness Center
- **G**: Gym
- **R**: Room
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- **K**: Kitchen
- **B**: Breakfast
- **L**: Lobby
- **R**: Restaurant
- **S**: Spa
- **C**: Coffee
**Tempe Dining**

Access specialists and volunteers with the City of Tempe inventoried the following properties. For more information, visit the Tempe CVB website.

- **P** PARKING - A = Accessible parking, V = Van accessible parking, U = Universal parking spaces

**X IN THE FOLLOWING CATEGORIES INDICATES:**

- **ENTRY** - Route at least 36”. Door clearance of at least 32”, Ramp, level or sloped entry 1:12 or less.

- **TABLE ACCESS** - 36” clear path to at least 5% of tables. Table height at least 27” to bottom edge. Space in fixed seating for wheelchairs.

<table>
<thead>
<tr>
<th>Restaurant</th>
<th>Access Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arena Sports Bar &amp; Grill</td>
<td>X</td>
</tr>
<tr>
<td>The Big Bang</td>
<td>A/V: North Lot</td>
</tr>
<tr>
<td>Cafe Lalibela</td>
<td>A</td>
</tr>
<tr>
<td>Caffe Boa</td>
<td>A</td>
</tr>
<tr>
<td>Fatburger, The Last Great Hamburger Stand</td>
<td>A</td>
</tr>
<tr>
<td>Fire &amp; Spice / Sheraton Phx Airport</td>
<td>U</td>
</tr>
</tbody>
</table>
RESTROOMS - Door clearance of at least 32”, 5x5 turnaround space in restroom and stall. Roll under sink with 27” knee clearance. Grab bars on back wall and one side of toilet. Toilet height 17” - 19”. Faucet controls operable with a closed fist.

* INDICATES LIMITED ACCESSIBILITY

This is not a complete list of all accessible properties in Tempe, and their listing in this guide is not an endorsement by the City of Tempe. The access features reported are not intended to reflect compliance with any local, state or federal laws, regulations, codes or guidelines. It is not the intent of this guide to certify or guarantee that the businesses and properties listed meet any of the required laws, regulations, codes or guidelines.
## Tempe Dining

<table>
<thead>
<tr>
<th>Restaurant/Hotel</th>
<th>Address</th>
<th>Accessibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>Four Peaks Brewing Company</td>
<td>480-303-9967</td>
<td>U</td>
</tr>
<tr>
<td>Harry's Place</td>
<td></td>
<td>A</td>
</tr>
<tr>
<td></td>
<td>Tempe Mission Palms Hotel</td>
<td></td>
</tr>
<tr>
<td></td>
<td>480-894-1400</td>
<td></td>
</tr>
<tr>
<td>Hooters</td>
<td>480-967-2222</td>
<td>A/V: North Lot</td>
</tr>
<tr>
<td>House of Tricks Restaurant</td>
<td>480-968-1114</td>
<td>A/V</td>
</tr>
<tr>
<td>IKEA Restaurant &amp; Cafe</td>
<td>480-785-8209 ext 1201</td>
<td>A/V</td>
</tr>
<tr>
<td>The Tempe Improv</td>
<td>480-921-9877</td>
<td>A/V</td>
</tr>
<tr>
<td>John Henry's Continental / Italian Cuisine</td>
<td>480-730-9009</td>
<td>U</td>
</tr>
<tr>
<td>King's Fish House</td>
<td>480-966-9121</td>
<td>A/U</td>
</tr>
<tr>
<td></td>
<td>Entry</td>
<td>Table Access</td>
</tr>
<tr>
<td>------------------</td>
<td>-------</td>
<td>--------------</td>
</tr>
<tr>
<td>Four Peaks Brewing Company</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Harry's Place</td>
<td>X</td>
<td>*Lacks Accessibility between Tables and South Wall</td>
</tr>
<tr>
<td>Tempe Mission Palms Hotel</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Hooters</td>
<td>X</td>
<td>*Lacks Knee Space, Patio Seating, Ramp in back to Restrooms and Indoor Seating.</td>
</tr>
<tr>
<td>House of Tricks Restaurant</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>IKEA Restaurant &amp; Cafe</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>The Tempe Improv</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>John Henry's Continental / Italian Cuisine</td>
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<td>X</td>
</tr>
<tr>
<td>King's Fish House</td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>

*Lacks 5x5’ Clear Space, No Grab Bar behind Toilet
<table>
<thead>
<tr>
<th>Tempe Dining</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>The Library Bar &amp; Grill</td>
<td>A/V</td>
</tr>
<tr>
<td>480-929-9002</td>
<td></td>
</tr>
<tr>
<td>Margarita Rocks Beach Club</td>
<td>A</td>
</tr>
<tr>
<td>480-968-3301</td>
<td></td>
</tr>
<tr>
<td>Market Cafe</td>
<td>A</td>
</tr>
<tr>
<td>The Buttes, A Marriott Resort</td>
<td></td>
</tr>
<tr>
<td>602-431-2367</td>
<td></td>
</tr>
<tr>
<td>Milagros Fiesta Inn Resort</td>
<td>A/U</td>
</tr>
<tr>
<td>480-967-1441</td>
<td></td>
</tr>
<tr>
<td>The Mission Grille</td>
<td>A/V: West Lot</td>
</tr>
<tr>
<td>Tempe Mission Palms Hotel</td>
<td></td>
</tr>
<tr>
<td>480-317-1556</td>
<td></td>
</tr>
<tr>
<td>Monti’s La Casa Vieja</td>
<td>U</td>
</tr>
<tr>
<td>480-967-7594</td>
<td></td>
</tr>
<tr>
<td>My Big Fat Greek Restaurant</td>
<td>A/V: Northwest Lot</td>
</tr>
<tr>
<td>480-966-5883</td>
<td></td>
</tr>
<tr>
<td>P.F.Changs China Bistro</td>
<td>A: West</td>
</tr>
<tr>
<td>480-731-4600</td>
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<tr>
<td>Entry</td>
<td>Table Access</td>
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<tr>
<td>-------</td>
<td>--------------</td>
</tr>
<tr>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>*Inaccessible Patio</td>
<td>*Lacks Room for Wheelchair Seating</td>
</tr>
<tr>
<td>X: Accessible by Elevator</td>
<td>X</td>
</tr>
<tr>
<td>*Steep Ramp Lacks Appropriate Handrails</td>
<td>X</td>
</tr>
<tr>
<td>X</td>
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</tr>
<tr>
<td>X</td>
<td>X</td>
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<tr>
<td>Tempe Dining</td>
<td></td>
</tr>
<tr>
<td>-------------</td>
<td>---</td>
</tr>
<tr>
<td>Rula Bula Irish Pub &amp; Restaurant</td>
<td>A/V: North Lot</td>
</tr>
<tr>
<td>Tequila on the Rocks</td>
<td>A</td>
</tr>
<tr>
<td>Top of the Rock</td>
<td>A/V</td>
</tr>
<tr>
<td>The Trophy Room</td>
<td>A/V</td>
</tr>
<tr>
<td>Uno Chicago Grill</td>
<td>A: West Lot</td>
</tr>
<tr>
<td>Z Tejas</td>
<td>A: North Lot</td>
</tr>
<tr>
<td>Restaurant</td>
<td>Entry</td>
</tr>
<tr>
<td>------------------------------------</td>
<td>-------</td>
</tr>
<tr>
<td>Rula Bula Irish Pub &amp; Restaurant</td>
<td>X</td>
</tr>
<tr>
<td>Tequila on the Rocks</td>
<td></td>
</tr>
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<td></td>
<td></td>
</tr>
<tr>
<td>Top of the Rock</td>
<td></td>
</tr>
<tr>
<td>The Buttes, A Marriott Resort</td>
<td></td>
</tr>
<tr>
<td>The Trophy Room</td>
<td></td>
</tr>
<tr>
<td>ASU Karsten Golf Course</td>
<td></td>
</tr>
<tr>
<td>Uno Chicago Grill</td>
<td></td>
</tr>
<tr>
<td>Z Tejas</td>
<td></td>
</tr>
</tbody>
</table>
Your placard allows you to park in all City of Tempe disability accessible spaces and most metered parking spaces without having to pay. **All metered public parking is free in the Mill Avenue District to vehicles displaying disability plates or a placard.**
This is not the case on ASU campus where paid decals may be needed. Some private lots may not offer discounts to permit holders.
Veolia Transportation is the proud operator of Tempe in Motion and helps keep Tempe moving. For trip planning information, visit valleymetro.org

SuperShuttle. Need a lift?

Veolia’s SuperShuttle operations offer residents of the greater Phoenix area a convenient shared-ride solution to and from the airport. To book a ride, visit supershuttle.com

Together we care for customers, employees and the planet