

ESCALANTE'S FAMILY HALLOWEEN ADVENTURE

Frequently Asked Questions

1. Is it scary?

Escalante Haunted House is *where your most frightening dreams become reality*. As soon as you enter the front door, you will be transported into a realm of terror - a dark twisting maze through rooms populated with creatures from your worst nightmares. Your only goal will be to elude the predators who stalk you through the darkness - to be a survivor, not a victim, of the center.

2. But is it really scary?

Hey, fear is relative. We do our part by providing hands down the scariest haunted house in Tempe. Of course everyone has their own particular fear threshold and pet phobias (we like to collect pet phobias). The best answer we can give is that 99% of the people who come out the back door are screaming. Our repeat customer rate is very high. Conclusion: being scared is fun? You've got adrenal glands, you be the judge.

3. Will the monsters touch me?

We have a "no touch" policy - you don't touch us, we don't touch you. Unfortunately, due to the very dim lighting inside the haunted house, you may occasionally come into accidental contact with one of our staff. Our monsters will not grab or maul you.

4. Can I bring my kids?

By all means, bring the whole neighborhood! Again, fear is relative. We consider ourselves 'PG-13', but we've had six-year-olds walk through without a quiver and had to carry out grown men. Children under twelve must be accompanied by an adult. Young children who get to the front door and are too scared to enter will not be forced (not even by their well-meaning parents). Children who are too young to walk through on their own should not enter the haunted house. We ask that you *not* carry in babies as this is not safe for the child. At your request, we will hold a spot in line for a family member who stays outside with a small child or baby while the rest of the group enters. We do not recommend Escalante Haunted House for very young children.

5. Is there a discount for small children?

No. We do not recommend the Haunted House for very young children. If you choose to bring them, they will pay the same price as everyone else. Children who are too young or too scared to enter may wait for their party with another adult in your party.

6. Do you offer group discounts?

We do not offer group discounts but groups may pre-purchase wristbands starting on Monday, October 22 a week before the event. One wristband per person may be pre-purchased. Sorry - no refunds!

7. Can I pre-purchase additional wristbands if I want to go through several times?

No. But additional wristbands can be purchased on the night of the event if you dare to re-enter the haunted house again.

8. Are you handicap accessible?

Yes. We have patrons in wheelchairs visit us every year. In order to maintain our high safety standards, we do not recommend taking crutches and other such devices into the haunted house. If you must use them, an extra staff member will accompany your group upon request.

9. Can anyone come to the Escalante Haunted House?

Yes, for there are other things like carnival games and inflatables to entertain all ages. The Haunted House is part of Escalante Family Adventure and is not recommended for patrons with heart conditions, epileptics, expectant mothers, or children under 12 (unless accompanied by an adult).

10. I drove past last year and there was a line. How long can I expect to wait?

Wait times vary. In the past, you usually will wait in line 30 minutes or less. But again wait times may vary.

11. How long should I leave my children before picking them up?

Please DO NOT LEAVE YOUR CHILDREN unattended! The haunted house is a walk-through with additional activities (carnival games, crafts etc.) offered in the gymnasium, not an all night party. There is no indoor waiting area once we close the Haunted House at 8:30 pm. Although we have employees outside to address any obvious problems, we are not staffed to provide supervision for unattended minors. Thank you for your cooperation in this matter.

12. Is it the same as last year?

No. The show changes every year, although we do keep some of the more popular monsters.

13. Is it better than last year?

Yes, we think so.

14. You didn't answer my question.

If you have questions we didn't answer, contact us at 480-350-5800. If enough people ask the same question (or we just think it's an incredibly swell question) we'll add it to the FAQ list.