

Memorandum

City of Tempe



Date: February 21, 2008

To: Mayor and City Council

From: Rosa Inchausti (x8999), Diversity Manager

Through: Charlie Meyer (x8884), City Manager

Subject: City of Tempe Follow-up on ADA Taskforce Report

History:

Title II of the Americans with Disabilities Act (ADA), which covers state and local governments, requires that each municipality complete a self-evaluation of the accessibility of its programs, services, and activities offered to the public. Representatives from each City of Tempe Department assembled as an ADA Task Force in December 2005, in order to survey City programs, services and activities for accessibility by people with disabilities. Each task force member, with the help of their Department and the ADA Accessibility Specialist, completed questionnaires about public access. After reviewing the information, the ADA Specialist compiled individual Department reports. A summary report was composed, with City-wide and Department-specific findings and recommendations. The entire project binder was presented to the Mayor and City Council on March 1, 2007. The following one year update was requested by the Mayor and Council.

Update:

All outstanding items noted in the ADA Taskforce Report, as of March 1, 2007, have been satisfactorily completed. Additional accessibility improvements include the following:

- The IT Department provides newly automated accessibility monitoring of City web pages. This huge project is anticipated to continue until June 2009.
- The recent purchase of 15 wheelchairs for public use at numerous City facilities.
- Internet and intranet disability training of the public and City employees regarding the Reasonable Accommodation and the ADA Grievance processes.
- How to provide Braille, large print and other accessible document formats.
- How to contract for American Sign Language (ASL) Interpreters, when needed.
- Installation of automatic door openers for all public restrooms in City Hall.
- Update the "Access Tempe" guide for visitors.
- Better access to City Departments through the City's TTY/TDD network.